

Feedback...



CARSON CITY COMMUNITY SURVEY

A project underway

- Project outline:
 - Meet with the workgroup made up of representatives from the various areas of City government.
 - Collect possible questions from Departments and Elected Officials.
 - Prepare a rough draft of possible questions for review during the annual strategic planning workshop.
 - Assemble a focus group to review the survey, its ease of use and the clarity of the questions.
 - Deliver the survey – gather than answers.
 - Tabulate and cross tabulate results. Results will be provided by Supervisor Ward.
 - Present tabulated results to the Board of Supervisors
- Dr. Gus Hill from the University of Nevada is assisting with development of the survey. He has agreed to assist with tabulation and analysis as well.

Proposed survey delivery method

- Approximately 4,000 surveys will be sent out.
- Our goal is 1,500 responses.
- Notification will be made to the public that a survey will be sent in the near future.
 - This should be done well in advance and as aggressively as possible.
- A random sample of Carson City residents will be selected.
- Those selected will receive advance notice that they have been selected to complete the survey.
- The survey will be sent to the selected respondents.
- Follow up notices will be sent to those that have not responded.
- Second notices will be sent to those that still havent responded.

A very rough draft...

- The following pages represent a very rough draft of the survey questions.
- For each section, an introductory statement will be added to explain the question or set of questions.
- The wording has yet to be refined – it is subject to substantial change!
- A comments section as well as write in opportunities will also be added.

Draft Community Survey

How important are the following factors in the quality of life in Carson City:	Very important	important	Not very important	Not important at all	I don't know
You and your property are safe from crime and damage from fire.					
Residents are healthy and have access to health care.					
The environment is clean and healthy.					
The economy is strong and diverse.					
The transportation system is adequate and well maintained. (roads, pathways, etc..)					
Recreational facilities and programs are available.					
The community values education. There are opportunities available lifelong learning.					
History, culture and the arts are preserved and valued.					
Government is open; information is easily available.					

Draft Community Survey

	Very high	High	Neither high nor low	Low	Very low
Taking all things into consideration, how would you rate your overall quality of life in Carson City?					

	Very good	Good	Neither good nor bad	Bad	Very bad
How do you rate Carson City as a place to raise children?					
How would you rate the quality of your neighborhood?					
How would you rate the appearance of Carson City's commercial areas?					

Draft Community Survey

	Very safe	Safe	Neither safe nor unsafe	Unsafe	Very unsafe
How safe would you feel walking alone at night in your neighborhood.					
How safe would you feel walking alone at night in downtown Carson City.					
How safe do you feel from loss of property due to a structure fire.					
How safe do you feel from loss of property due to a wildland fire?					

	Strongly agree	agree	Neither agree or disagree	Disagree	Strongly disagree	Don't know
Carson City government operates efficiently.						
When I contact the City regarding an issue, I get a prompt response.						

Draft Community Survey

In the past 12 months, about how many times, if ever, have you done each of the following things? (Please check one box on each line)	Never	Once or Twice	3 - 12 times	13 - 26 times	More than 26 times
Attended a public meeting about City matters.					
Watched a City meeting on Carson Access TV.					
Called or corresponded with a City Supervisor.					
Called or corresponded with a City official.					
Used a City Park for leisure activities					
Participated in a City Recreation Program.					
Utilized a City sports field for a team activities.					
Participated as a spectator at a City sports field.					
Saw a program in the Theater of the Carson City Community Center.					
Attended a meeting or event in a meeting room at the Community Center.					
Attended in or participated in a program or event at the Pony Express Pavilion.					
Used the Carson City Library.					

Draft Community Survey

In the past 12 months, about how many times, if ever, have you done each of the following things? (Please check one box on each line)	Never	Once or Twice	3 - 12 times	13 - 26 times	More than 26 times
Used the Carson City Library.					
Used a JAC Bus for transportation.					
Walked, hiked or biked on City trails. (Linear Park Trail, Mexican Ditch Trail, North Freeway Trail)					
Walked, hiked or biked on open spaces surrounding the City.					
Visited Fuji Park					
Visited the Fuji Fairgrounds					
Utilized a City park to recreate with your pet.					
Utilized picnic areas in City parks.					
Visited and/or used the Carson City Aquatics Center.					
Visited one of Carson City's natural parks (Riverview Park, Carson River Park)					
Visited the Arlington Square Ice Rink as a participant or spectator.					

Draft Community Survey

How would you rate the quality of each of the following Carson City services ? (Please check one box on each line)	Very Good	Good	Neither Good or Bad	Bad	Very Bad	Don't Know
Ease of driving by car						
Quality of street repair						
Traffic signal timing						
Street cleaning						
Snow removal						
Ease of travel by bicycle						
Ease of travel on foot						
Sidewalk maintenance						
Availability of parking in downtown						
Availability of public transportation						
Quality of drinking water						
Cleanliness of the City						
Maintenance of City parks						
Maintenance of pathways and trails						
Availability of open spaces for recreation						
Services provided by the Library						
Police traffic enforcement						

Draft Community Survey

Please check all that apply with regard to services provided by Carson City Health and Human Services.	I am unaware that this service is available.	I am aware that this service is available.
Immunizations		
Well Baby checks		
Women, Infant and Children Nutrition programs.		
Education classes on health and wellness.		
Vaccines in the case of a public health emergency.		
Temporary rent assistance.		
Temporary utility service		
Assistance with getting food.		

Please check all health education programs you would like to see in the future.	I would like to see this program offered in the future	This program is not needed
Obesity programs		
Diabetes education		
Nutritional education		
Stress management programs.		
Other (please specify)		
Other (please specify)		

Draft Community Survey

Please check all that apply in regards to the following public information.	I was not aware this information was available	I get this information from the City's website	I get this information from other internet sites.	I get this information from newspaper, TV or radio	I get this information from special events	I have no interest in receiving that information
Property and tax information						
City meeting information						
Voter information						
Crime prevention information						
Fire prevention information						
Recreation program information						
Information on health and wellness						
Special event information						

Draft Community Survey

Check the **top three – five (3-5)** ways you get information regarding Carson City government and services:

Nevada Appeal	
Reno Gazette Journal	
KOH Radio	
KPTL Radio	
National Public Radio (NPR)	
Other Radio	
Carson City Website	
Carson Now Website	
Web Search	
Facebook	
Twitter	
Other Internet sources	
Reno Television stations	
Carson Access TV (Channel ____)	
Attendance at Clubs and Organizations	
Your Workplace	
Family members	
Neighbors	
Other "word of mouth" sources	

Draft Community Survey

Carson City has many citizens boards and committees that advise the Board of Supervisors on various matters. In terms of participating in a citizens advisory board, **please check all that apply to you:**

I am interested in participating	
I am not interested in participating	
I have no time to participate	
I have the time to participate.	
I am aware of opportunities to serve on a City Committee or Board.	
I am not aware of opportunities to serve on a City Committee or Board.	
Meeting times for the Committee or Board I am interested in are convenient for me.	
Meeting times for the Committee or Board I am interested in are not convenient for me.	
I doubt that I would be considered for an appointment to a Board or Committee	
There are rarely vacancies on the Board or Committee I would be interested in.	
I would be interested in serving on the following committees:	