CARSON CITY CONSOLIDATED MUNICIPALITY NOTICE OF MEETING OF THE CARSON CITY AUDIT COMMITTEE

Day: Tuesday

Date: October 8, 2013

Time: Beginning at 9:30 a.m.

Location: Community Center, Sierra Room

851 East William Street Carson City, Nevada

Agenda

- 1. Call to Order
- 2. Roll Call
- 3. Public Comments and Discussion:

The public is invited at this time to comment on and discuss any topic that is relevant to, or within the authority of, the Carson City Audit Committee. In order for members of the public to participate in the Committee's consideration of an agenda item, the Committee strongly encourages members of the public to comment on an agenda item during the item itself. No action may be taken on a matter raised under public comment unless the item has been specifically included on the agenda as an item upon which action may be taken.

- **4. For Possible Action**: **Approval of Minutes -** June 18, 2013 and July 02, 2013
- 5. For Possible Action: Adoption of Agenda
- 6. Discussion and Presentation of status updates by Moss Adams of the Fraud Waste and Abuse (FWA) Program, Fleet Utilization Study, and Performance Metrics Development Study.
 - Staff Summary: Members of Moss Adams will be discussing and providing updates on the status of internal audits that they are currently working on.
- 7. For Possible Action: Discussion and possible action to discuss staff progress on action being taken on past recommendations and possible recommendations to the BOS regarding such progress and possible acceptance of the Internal Audit Findings Response Tracking Report that will be used to track all internal audits.
 - Staff Summary: Representatives from Moss Adams and City staff have combined to establish an Internal Audit Findings Response Tracking Report to be used to track the status of internal audits.
- 8. Presentation and discussion regarding required communications under AU-C Section 260 regarding the annual audit of Carson City, Nevada for the year ended June 30, 2013.

Staff Summary: Kafoury Armstrong has been appointed by the Board of Supervisors to provide external audit services to Carson City as required by NRS 354.624. Representatives from Kafoury Armstrong will be presenting their required communications under AU-C Section 260 regarding the

annual audit of Carson City, Nevada for the year ended June 30, 2013.

9. For Possible Action: To appoint one member of the audit committee to act as a liaison to communicate with the external auditor.

Staff Summary: CCMC Chapter 2.14 requires the audit committee have an "open line of communication" with the external auditor. The appointed audit committee member can report back to the chair and/or the audit committee any communications they would have with the external auditor and if they have concerns, they could talk to the chair and if warranted, have a future agenda item to discuss their concerns with the audit committee and make any necessary recommendations to the Board of Supervisors.

- 10. For Possible Action: To schedule the next meeting of the Carson City Audit Committee.
- 11. Public Comment The public is invited at this time to comment on any matter that is not specifically included on the agenda as an action item. No action may be taken on a matter raised under this item of the agenda.
- 12. For Possible Action: To Adjourn

Agenda Management Notice - Items on the agenda may be taken out of order; the public body may combine two or more agenda items for consideration; and the public body may remove an item from the agenda or delay discussion relating to an item on the agenda at any time.

Titles of agenda items are intended to identify specific matters. If you desire detailed information concerning any subject matter itemized within this agenda, you are encouraged to call the responsible agency or the City Manager's Office. You are encouraged to attend this meeting and participate by commenting on any agendized item.

Notice to persons with disabilities: Members of the public who are disabled and require special assistance or accommodations at the meeting are requested to notify the City Manager's Office in writing at 201 North Carson Street, Carson City, NV, 89701, or by calling (775) 887-2100 at least 24 hours in advance.

This meeting can be viewed on Channel 226. For specific dates and times - www.bactv.org.

This meeting can be viewed on Channel 226. For specific dates and times - www.bactv.org.

To request a copy of the supporting materials for this meeting contact Rachael Porcari at <a href="mailto:reporting-en-supportin

This agenda and backup information are available on the City's website at www.carson.org, and at the City Manager's Office - City Hall, 201 N. Carson Street, Ste 2, (775) 887-2100.

This notice has been posted at the following locations:

Community Center 851 East William Street

Public Safety Complex 885 East Musser Street

City Hall 201 North Carson Street

Carson City Library 900 North Roop Street

ss Resource & Innovation Center (BRIC) 108 East Proctor Street

Business Resource & Innovation Center (BRIC) 108 East Proctor Street
Date: October 2, 2013

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A regular meeting of the Carson City Audit Committee was scheduled for 3:00 p.m. on Tuesday, June 18, 2013 in the Community Center Sierra Room, 851 East William Street, Carson City, Nevada.

PRESENT: Chairperson Michael Bertrand

Vice Chairperson William Prowse

Member Ken Brown Member John Bullis

STAFF: Nick Providenti, Finance Department Director

Andrew Burnham, Public Works Department Director

Randal Munn, Chief Deputy District Attorney

Tamar Warren, Deputy Clerk / Recording Secretary

NOTE: A recording of these proceedings, the committee's agenda materials, and any written comments or documentation provided to the recording secretary, during the meeting, are part of the public record. These materials are available for review, in the Clerk's Office, during regular business hours.

- **1-2. CALL TO ORDER AND ROLL CALL** Chairperson Bertrand called the meeting to order at 3:00 p.m. Roll was called; a quorum was present. Member McKenna was absent.
- **3. PUBLIC COMMENTS AND DISCUSSION** Chairperson Bertrand entertained public comment; however, none was forthcoming.
- **4. POSSIBLE ACTION ON APPROVAL OF MINUTES February 12, 2013** A motion was made, seconded, and carried to approve the minutes, as presented.
- 5. POSSIBLE ACTION TO ADOPT THE AGENDA (3:01:11) Chairperson Bertrand entertained modifications to the agenda and, when none were forthcoming, a motion to adopt the agenda. Vice Chairperson Prowse moved to adopt the agenda. Member Brown seconded the motion. Motion carried 4-0.
- 6. PRESENTATION, DISCUSSION, AND POSSIBLE ACTION ON OPTIONS FOR THE DRAFT FRAUD, WASTE, AND ABUSE ("FWA") PROGRAM DEVELOPMENT AND POSSIBLE ACTION TO FORWARD RECOMMENDATIONS TO THE BOARD OF SUPERVISORS (3:01:24) Chairperson Bertrand introduced and provided background information on this item. Moss-Adams, LLP Planning and Policy Director Mark Steranka provided an overview of the presentation relative to the subject and following agenda items, and a brief discussion ensued. Mr. Steranka introduced Moss-Adams, LLP Senior Manager Nancy Young and provided a brief overview of her qualifications.

Ms. Young narrated a PowerPoint presentation of the draft Fraud, Waste, and Abuse Program which was also included in the agenda materials, and responded to corresponding questions of clarification. In response to a question, Mr. Munn provided direction with regard to the most efficient method by which to take action on this item. Mr. Steranka clarified the purpose of the subject item. "This is an interim step where, by definition in our work plan, we wanted to bring certain elements to the Audit Committee, be able to get your feedback, and then further develop the program before we bring it back to you in total to, hopefully, adopt and recommend to the Board [of Supervisors]." Mr. Steranka requested the committee's feedback on the draft program materials.

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Chairperson Bertrand entertained general questions or comments of the committee members. Member Bullis commended the draft program, and suggested "it could be very effective for the State." Vice Chairperson Prowse expressed the opinion that the Ethics portion of the program is "particularly important." Mr. Munn advised that the Charter Review Committee had recommended to the Board of Supervisors review of the City's Ethics Code. The Board subsequently directed the City Manager to convene a citizens committee to review the City's Ethics Code relative to the State's ethics statutes. Mr. Munn advised that "this Code is in total flux ...; it could completely change within the next year."

Member Bullis suggested placing more emphasis on the City employees' responsibility for reporting suspected fraud, waste, and abuse. With regard to the District Attorney's roles and responsibilities, under the Implementation section, Mr. Munn suggested that criminal investigations should be referred to the Sheriff's Office. He explained that the District Attorney's Criminal Division does not conduct their own investigations. "They take referrals from the Sheriff and decide whether to prosecute." Mr. Munn further clarified that civil investigations would be conducted by the Human Resources Department under advice from the District Attorney's Office.

In reference to advice from the District Attorney's Office, Vice Chairperson Prowse advised that the FWA Program Coordinator will likely not provide information to the Audit Committee or the Board of Supervisors. He suggested this "makes the program coordinator even more important." He recommended that the contract internal auditor function as the FWA Program Coordinator. Discussion followed and, in response to a question, Mr. Steranka discussed the program coordinator role of Moss-Adams, LLP in the City of Stockton's FWA Program. Vice Chairperson Prowse discussed the importance of the FWA Program being "independent from City management, the City employees. It also should be looked at as unbiased." Member Bullis reiterated support for the idea of Moss-Adams, LLP serving as the FWA Program Coordinator, but requested to "hold off." Chairperson Bertrand requested Ms. Young to "go ahead ... with the report ... and just keep that as an open item." Chairperson Bertrand further requested additional information on the costs associated with Moss-Adams, LLP serving as the FWA Program Coordinator.

In consideration of the Audit Committee's role, Vice Chairperson Prowse suggested that "it stay ... as it has been ... as providing recommendations to the Board of Supervisors, but not get directly involved in the hotline complaint or the investigative process ..." Discussion took place regarding possible methods for reporting FWA statistics to the Audit Committee. With regard to the Human Resources Department roles and responsibilities, under the Implementation section, Mr. Munn suggested adding the requirement to work with management and labor representatives to take appropriate action. In response to a question, Chairperson Bertrand advised that, with the previously discussed revisions, the committee was in agreement with the roles and responsibilities under that paragraph of the Implementation section.

Chairperson Bertrand requested each of the committee members to comment on the Fraud Hotline paragraph of the Implementation section. Member Bullis expressed agreement "that independence and confidentiality and experience would be very important here." He expressed the opinion that "an outside receiver of the calls would be acceptable." Vice Chairperson Prowse expressed the opinion that "depending on the cost," an outside vendor would be "the most efficient and effective way to do this." Member Brown expressed a preference for an external vendor. Chairperson Bertrand agreed, "depending upon the cost …" Ms. Young advised that she would coordinate, with Vice Chairperson Prowse, the opportunity for the committee to participate in a demonstration from external vendors, "and for them to be putting together a cost package … so that you can further make a decision …" In response to a question, Ms. Young advised that an external vendor would manage the hotline as well as maintain evidence submitted through each call.

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With regard to the Methods for Capturing Complaints paragraph, Ms. Young recommended establishing an intranet link. Following a brief discussion, the committee members concurred. Mr. Munn responded to questions regarding the applicability of the Nevada Open Meeting law relative to FWA reporting. Discussion took place regarding the Communication Plan and Reacting to Complaints paragraphs of the Implementation section. In response to a question, Mr. Providenti expressed agreement with the FWA policy and advised that "we'll ... do what the Board tells us to do." With regard to the Training section, Chairperson Bertrand suggested implementing a "train the trainer" program to ensure continuity.

Following a brief discussion, Ms. Young reviewed the revisions to be made to the draft FWA Program materials. Chairperson Bertrand entertained a motion. Vice Chairperson Prowse moved to direct the internal auditors to proceed in development of the Fraud, Waste, and Abuse Program pursuant to the guidance provided at this meeting. Member Brown seconded the motion. Motion carried 4-0. Chairperson Bertrand commended the internal auditors on their presentation and Vice Chairperson Prowse on his "persistence and work ..." In response to a question, Mr. Steranka advised that the revised draft will be presented to the committee prior to agendizing a recommendation to the Board of Supervisors.

7. DISCUSSION AND POSSIBLE ACTION REGARDING THE PRESENTATION, DISCUSSION, AND POSSIBLE RECOMMENDATIONS TO THE BOARD OF SUPERVISORS ON THE FLEET MANAGEMENT EFFICIENCY STUDY, AS PROVIDED BY MOSS-ADAMS, LLC (4:14:35) - Chairperson Bertrand introduced this item, and Mr. Steranka introduced Greg Fassler, of Municipal Fleet Consultants, a "subject matter expert." Mr. Steranka provided background information on development of the final report, which was included in the agenda materials.

(4:16:53) Ms. Fassler commended the Public Works Department and Fleet Services staff on their level of cooperation. He reviewed the City's investment in its fleet, noting the importance of maintenance, and reviewed the final report. Mr. Steranka reviewed the recommendations included at page 2 of the report.

Chairperson Bertrand advised of having initially wondered about outsourcing the fleet management function. Mr. Steranka acknowledged that outsourcing is "a common topic in studies of this nature ..." He advised of the expectation that the City will develop an implementation plan in response to the recommendations of the study. He suggested that the study indicates "a great opportunity to improve efficiency and effectiveness and, in reality, one of the things we didn't mention is the service ..., from all comments, is good and, in fact, maybe the service is too good, it's too flexible, it's too nice. We're doing anything that we're asked ... versus doing those things that would make us an efficient fleet operation as opposed to a wonderful steward to the needs of the various departments throughout the City." Mr. Steranka discussed potential savings, as listed in the Appendix B recommendations. Mr. Fassler discussed a recommendation to consider leasing or financing "some of your bigger pieces of equipment. You cannot let fire engines and heavy equipment, big dollar-type items, go on and on because what you, in essence, will be doing will be putting a lot of liability issues on the line. You can extend the replacement interval on a sedan or a pickup truck pretty easily, but when you start to talk about emergency-type equipment, you have to take that a little bit more seriously."

In consideration of the recommendation to hire three additional mechanics, Mr. Fassler advised that "you're sending a lot of work out right now and ... the money that you're spending for outsourcing work could be ... compensated for by hiring additional staff." He noted the additional possibility of "putting on an overlapping or second shift because that was one of the major concerns coming from your fleet customers."

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He cautioned that "you've got a serious situation ... and it's only going to get worse." Chairperson Bertrand expressed concern over "throwing good money after bad. ... if they're not competitive now and we start to increase ... positions, ... it'll just compound the problem."

In response to a question, Mr. Providenti advised that Fleet Services staffing has not been reduced. "The problem is ... we just don't have the money to replace the fleet vehicles. ... we've basically ... told that to the Board [of Supervisors] for two or three years that we need money to replace fleet vehicles and ... it's been a Board decision to basically make do with what we have." Vice Chairperson Prowse commended the report, and noted the many "opportunities to improve" the fleet management operation. In consideration of operations, he further noted the importance of the fleet manager position. He expressed a preference for the City to "have an opportunity to show what they can do with enacting some of the recommendations ... before we take the jump for ... contracting the work out." In response to a question, Mr. Fassler reviewed the key recommendations listed at page two of the final report. He suggested that a "turnaround" could be expected in "nine months to a year ..." He clarified the need to collect data in order to analyze it, and discussion followed.

Mr. Burnham expressed appreciation that the Fleet Services Division had been selected for audit "simply because we've been struggling for a long time and this is pretty good evidence of that." He provided background information on the Public Works Department assimilation of the Fleet Services Division, and advised that "it's a secondary operation for us. It hasn't been something we've focused on at all and that's, again, reflected in this. ... this is a good opportunity ... to do some things that really can help the City." Mr. Burnham suggested that the key to the action plan "is try to do some actions that create some revenue or monies in order to keep the thing going. ... what they've come up with is an excellent start for us. Doing the utilization study potentially creates some money for us so that we can go hire the fleet manager and getting a full-time fleet manager is the one part that is going to get us over the hump to get us successful ... to be able to achieve all the things that are pointed out in the study." Mr. Burnham expressed the opinion that "the fleet manager is the most important element, but creating some money in this tight market that we have within the City finances lets us get down that path ..." Mr. Burnham expressed the further opinion that the utilization study will be "eye-opening because ... some of the departments, probably ours included, are going to be, 'Wow, we can't live without that,' but the reality is you need to go through that and ... we all recognize that that's a step that needs to be done and ... we're kind of looking forward to going through this to see if we can make this thing work better because it clearly can."

Discussion followed to clarify the direction. Chairperson Bertrand entertained additional committee member questions or comments. In response to a series of questions, Mr. Burnham reviewed the levels of management over the Fleet Division. Member Bullis expressed an interest in discussing the final report recommendations with the head mechanic at the Fleet Services Division. Vice Chairperson Prowse commended the final report, and reiterated the opinion "to give the Public Works Fleet Division at least a year, maybe a little bit more to show what they can do." Mr. Steranka acknowledged the recommendation to conduct a fleet utilization study. In response to a further question, he reviewed the focus of the same and discussion followed.

Chairperson Bertrand entertained a motion. Following a brief discussion, Vice Chairperson Prowse moved to recommend the Moss-Adams report on fleet studies to the Board of Supervisors for their consideration. The motion was seconded and carried 4-0. Chairperson Bertrand entertained a motion to recommend to the Board of Supervisors that Moss-Adams, LLP be engaged to perform a utilization study. Vice Chairperson Prowse expressed a preference to first review a proposal. Mr. Steranka advised of the intent to incorporate a utilization study as part of the recommended FY 2013 / 2014 audit plan.

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Consensus indicated no need for additional formal action; however, Chairperson Bertrand suggested scheduling another committee meeting in July. Vice Chairperson Prowse expressed a preference for the City to provide the committee a written plan relative to implementing the recommendations listed in the final report.

- **8. POSSIBLE ACTION TO SCHEDULE THE NEXT MEETING OF THE CARSON CITY AUDIT COMMITTEE** (5:06:19) Following discussion, consensus was that Moss-Adams, LLP would send a list of date options for the next meeting in July.
- **9. PUBLIC COMMENT** (5:08:24) Chairperson Bertrand entertained public comment. Mr. Munn noted, for the record, that public comment was not previously entertained on any of the action items because no other citizens were present in the meeting room during the entire course of the meeting.
- **10. ACTION TO ADJOURN** (5:08:51) Vice Chairperson Prowse moved to adjourn the meeting at 5:08 p.m. The motion was seconded and carried 4-0.

The Minutes of the June 12, 2013 Carson City Audit Committee meeting are so approved this _	day
of October, 2013.	·

MICHAEL BERTRAND, Chair

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A meeting of the Carson City Audit Committee was scheduled for 11:00 a.m. on Tuesday, July 2, 2013, in the Community Center Sierra Room, 851 East William Street, Carson City, Nevada.

PRESENT: Chairperson Michael Bertrand

Vice Chairperson William Prowse

Member Kenneth Brown Member John Bullis Member John McKenna

STAFF: Nancy Paulson, Deputy Finance Director

Randal Munn, Chief Deputy District Attorney

Kathleen King, Deputy Clerk / Recording Secretary

NOTE: A recording of these proceedings, the committee's agenda materials, and any written comments or documentation provided to the recording secretary, during the meeting, are part of the public record. These materials are available for review, in the Clerk's Office, during regular business hours.

- **1 2. CALL TO ORDER AND ROLL CALL** (11:00:25) Chairperson Bertrand called the meeting to order at 11:00 a.m. Roll was called; a quorum was present.
- **3. PUBLIC COMMENTS AND DISCUSSION** (11:00:43) Chairperson Bertrand entertained public comment; however, none was forthcoming.
- **4. POSSIBLE ACTION ON ADOPTION OF AGENDA** (11:01:16) Chairperson Bertrand entertained modifications to the agenda and, when none were forthcoming, a motion to adopt it, as published. **Vice Chairperson Prowse so moved. The motion was seconded and carried 5-0.**
- 5. DISCUSSION AND POSSIBLE ACTION REGARDING THE PRESENTATION, DISCUSSION, AND POSSIBLE RECOMMENDATIONS TO THE BOARD OF SUPERVISORS ON THE FRAUD, WASTE, AND ABUSE ("FWA") PROGRAM DEVELOPMENT, AS PROVIDED BY MOSS ADAMS, LLP (11:01:42) Chairperson Bertrand introduced and provided background information on this item. Member McKenna introduced Supervisor Bonkowski. Moss Adams, LLP Planning and Policy Director Mark Steranka provided additional background information on this item, and introduced Senior Manager Nancy Young, who reviewed the revised draft program document included in the agenda materials. Ms. Young responded to questions of clarification relative to the fraud hotline vendor costs and information and the training and policies and procedures sections of the draft program document. In response to a question, Mr. Munn advised that the Board of Supervisors would have the option of characterizing the FWA program document as a policy.

In response to a question, Mr. Steranka advised that the City of Stockton has a fraud hotline but that he had no statistical information to present at this meeting. Vice Chairperson Prowse advised that the Washoe County School District has a successful fraud hotline. He offered to provide the Washoe County Internal Auditor's contact information to Member Bullis. Vice Chairperson Prowse responded to questions of clarification relative to the success of the Washoe County School District's fraud hotline. Pursuant to a previous request, Ms. Young offered to provide a list of fraud hotline third-party vendors. Mr. Steranka clarified that the two vendors listed in the draft program document have "literally thousands of clients, both public and private sectors." Discussion followed.

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In response to a question, Ms. Young advised that she is prepared to provide the FWA Program training as soon as the program is approved by the Board of Supervisors. She acknowledged that the program could be easily implemented within a thirty-day period. She clarified "it would be dependent upon the City ... scheduling it and assigning employees to attend the training. ... But the training itself and the content and the material, it's all developed." Mr. Steranka suggested planning on implementing the program within a 30- to 60-day period in consideration of City processes. Vice Chairperson Prowse discussed a recent *Nevada Appeal* article relative to embezzlement, and expressed a preference to implement the program as soon as possible. Member Bullis advised of having reviewed the article and clarified the incident was not directly related to the City. He expressed the opinion that the embezzler was employed in the private sector by an employer "who may well have [had] a less-than-adequate records system and other safeguards in place." Member Bullis expressed agreement with implementing the FWA Program as soon as possible. In reference to a previous comment, Ms. Young advised of the intent to revise the Training section of the draft document to include an ethics provision. Vice Chairperson Prowse reviewed a list of suggested revisions to the draft program document. Ms. Young responded to corresponding questions of clarification and recapped the revisions to be made to the draft program document. [Member McKenna left the meeting at 11:29 a.m. A quorum of the committee was still present.]

In response to a question, Mr. Steranka explained costs associated with the fraud hotline and the role of the FWA Program Coordinator. He and Ms. Young responded to follow-up questions of clarification. Chairperson Bertrand entertained additional committee member questions or comments and public comments. When no comments were forthcoming, he entertained a motion. Following discussion, Vice Chairperson Prowse moved to accept the report by Moss Adams on the Fraud, Waste, and Abuse Program Development, and recommend to the Board of Supervisors approval and initiation of the program as soon as possible. Member Brown seconded the motion. Chairperson Bertrand suggested scheduling review of the program in one year. He entertained additional discussion and, when none was forthcoming, called for a vote on the pending motion. Motion carried 4-0.

6. DISCUSSION AND POSSIBLE ACTION TO RECOMMEND TO THE BOARD OF SUPERVISORS THAT THEY EXTEND THE CONTRACT OF MOSS - ADAMS, LLP, TO PROVIDE INTERNAL AUDIT SERVICES FOR CARSON CITY THROUGH THE PERIOD ENDING JUNE 30, 2014 (11:39:02) - Chairperson Bertrand introduced this item and reviewed the agenda report. Mr. Steranka narrated the PowerPoint presentation included in the agenda materials. (11:42:37) Supervisor Bonkowski discussed the significance of "what the Board [of Supervisors] does with the information ...", particularly in reference to the Eagle Valley Golf Course. He expressed appreciation for the information provided by the internal auditor, but noted the importance of the Board of Supervisors "do[ing] something with it ..." Mr. Steranka noted that the Board took action relative to the golf course, and advised that the Carson City Municipal Golf Corporation has taken action on some of the internal auditor's recommendations. He suggested the benefit of getting feedback to the Audit Committee "so we can start to truly report back on actuals."

Vice Chairperson Prowse expressed appreciation for the table, at page 5, of the PowerPoint presentation and requested to include a "status of implementation" column. Chairperson Bertrand expressed appreciation for Moss-Adams, LLP's work over the past year, and entertained additional comments or questions. Mr. Steranka suggested also including the name of the City staff person responsible for implementation, and the committee members concurred.

Chairperson Bertrand entertained a motion. He acknowledged that approving the contract does not necessarily approve the FY 2013 / 2014 audit plan. Extensive discussion took place regarding the contract

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amount, and whether said amount would include the fraud hotline vendor. Vice Chairperson Prowse moved to recommend to the Board of Supervisors extension of the Moss Adams contract for one year, with the decisions relative to funding and to amount of the contract to be left to the Board of Supervisors. Member Brown seconded the motion. Motion carried 4-0. Chairperson Bertrand entertained public comment; however, none was forthcoming.

7. DISCUSSION AND POSSIBLE ACTION TO IDENTIFY, DISCUSS, AND PROVIDE RECOMMENDATIONS TO THE BOARD OF SUPERVISORS ON ADDITIONAL PROJECTS TO BE PERFORMED BY THE INTERNAL AUDITOR FOR THE PERIOD ENDING JUNE 30, 2014 (11:55:16) - Chairperson Bertrand introduced this item, and Mr. Steranka reviewed that portion of the PowerPoint presentation relative to the subject item. He responded to questions of clarification, and discussion took place to clarify the committee's role and the audit plan.

Chairperson Bertrand entertained a motion. Vice Chairperson Prowse moved to recommend to the Board of Supervisors to consider having the internal auditor undertake the following audit components: to provide the basic internal auditor services, to provide Fraud, Waste, and Abuse Program coordination, to undertake and fund the fleet utilization study, and to perform the performance metrics development; and to hold off on the utility billing and wastewater capital components until progress has been made on the first four. Member Brown seconded the motion. Chairperson Bertrand entertained public comment and, when none was forthcoming, called for a vote on the pending motion. Motion carried 4-0.

8. DISCUSSION AND POSSIBLE ACTION TO CLARIFY THE ROLE OF THE AUDIT COMMITTEE AND THE INTERNAL AUDITOR (12:30:20) - Chairperson Bertrand introduced this item. He discussed the importance of recommending projects relevant to the performance metrics, the internal control audits or special projects, and the monitoring and review elements as outlined in the FY 13 / 14 audit plan. Member Bullis expressed an interest in a report from the "financial auditor on their management report and their observations and suggestions." Discussion followed and, in reference to the Audit Committee ordinance, Vice Chairperson Prowse expressed the opinion that "our purview is ... quite extensive and there's a lot of room for us to undertake stuff just as we spoke about with the external auditors. So, although I see this as, perhaps, the primary function of the Audit Committee, there are a number of other functions that I believe we can and should, in the future, get into as opportunity comes up." Chairperson Bertrand noted the importance of focus and "as things move forward and we're getting some of these systems in line, we'll probably broaden out a little bit more."

Chairperson Bertrand entertained additional committee member questions or comments and public comments. None were forthcoming, and consensus indicated that no formal action was necessary.

- **9. POSSIBLE ACTION TO SCHEDULE THE NEXT MEETING OF THE CARSON CITY AUDIT COMMITTEE** (12:35:07) Chairperson Bertrand suggested meeting every other month and, in response to a question, Mr. Steranka requested that an Audit Committee member be available to present the committee's recommendations to the Board of Supervisors at their July 18th meeting. Mr. Steranka suggested scheduling the next Audit Committee meeting for September or October. Consensus of the committee was to tentatively schedule the next committee meeting for Tuesday, October 8th.
- **10. PUBLIC COMMENT** (12:38:45) Chairperson Bertrand entertained public comment; however, none was forthcoming.

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11. ACTION TO ADJOURN (12:38:58) - Member Brown moved to adjourn the meeting at 12:38 p.r. Vice Chairperson Prowse seconded the motion. Motion carried 4-0.
The Minutes of the July 2, 2013 Carson City Audit Committee meeting are so approved this day of October, 2013.
MICHAEL BERTRAND, Chair

Carson City Audit Committee Agenda Report

Date Submitted: 10/02/2013	Agenda Date Requested: 10/08/2013
To: Chair and Members	
From: Michael Bertrand, Chairman	
	tation of status updates by Moss Adams of the Frauce et Utilization Study, and Performance Metrics
Summary: Members of Moss Adams wo of internal audits that they are currently	vill be discussing and providing updates on the status
Type of Action Requested: (check one () Resolution (X) Formal Action/Motion	() Ordinance () Other (Discussion Only)
Does This Action Require A Business	Impact Statement: () Yes (X) No
Recommended Committee Action: Di	iscussion Only – no action will be taken
Explanation for Recommended Comm	littee Action: See Staff Summary
Applicable Statute, Code, Policy, Rule	or Regulation: CCMC Chapter 2.14
Fiscal Impact: N/A	

Explanation of Impact: N/A
Funding Source: N/A
Alternatives: N/A
Supporting Material: Information to be provided by Moss Adams
Prepared By: Nick Providenti, Finance Director
Reviewed By: Market Market Date: 10 [1]
Board Action Taken:
Motion:

1)	 	

2) _____

3) _____

4) _____

5) _____

(Vote Recorded By)

MOSS-ADAMS LLP

Date:

October 8, 2013

To:

Carson City Audit Committee

From:

Mark Steranka

Subject:

Internal Audit Status Report

Schedule Status:

FWA Program Coordination: On schedule.

- Fleet Utilization Study: On schedule.
- Performance Metrics Development: On schedule.

Budget Status:

- FWA Program Coordination: Fees within budget of \$25,000.
- Fleet Utilization Study: Fees within budget of \$30,000.
- Performance Metrics Development: Fees within budget of \$30,000.

Activities for this Reporting Period:

- FWA Program Coordination: Developed training curriculum; delivered to senior management, BOS, and Audit Committee members in attendance; and worked with City and hotline vendor to set up preliminary reporting/monitoring system.
- Fleet Utilization Study: Collected and analyzed fleet data from City, conducted department work sessions, and prepared draft findings and recommendations.
- Performance Metrics Development: Prepared performance measurement framework, conducted work sessions with City management, and conducted work sessions with departmental leadership.

Activities for the Next Reporting Period:

- FWA Program Coordination: Develop content for all employee webinar, and complete reporting and monitoring program set up.
- Fleet Utilization Study: Deliver draft and final reports.
- Performance Metrics Development: Prepare draft performance metrics for review by Senior Leadership team.

MOSS-ADAMS LLP

Issues:

- FWA Program Coordination: none
- Fleet Utilization Study: none
- Performance Metrics Development: none

Carson City Audit Committee Agenda Report

Date Submitted: 10/02/2013 A	genda Date Requested: 10/08/2013
To: Chair and Members	
From: Michael Bertrand, Chairman	
on action being taken on past recommendat	sion and possible action to discuss staff progress ions and possible recommendations to the BOS
regarding such progress and possible accep Tracking Report that will be used to track al	tance of the Internal Audit Findings Response
	ms and City staff have combined to establish an Report to be used to track the status of internal
Type of Action Requested: (check one)	
() Resolution	() Ordinance
(X) Formal Action/Motion	() Other (Discussion Only)
Does This Action Require A Business Impa	act Statement: () Yes (X) No
Recommended Committee Action: I move Tracking Report that will be used to track al	to accept the Internal Audit Findings Response I internal audits.
There might be additional Committee Action	depending on the discussion.

Explanation for Recommended Committee Action: See Staff Summary

Board Action Taken:

Member	Aye/Nay
1)	
2)	
3)	
4)	
5)	_

	BOS	BOS						Remediation Plan		
	Acceptance		Finding			Responsible	Department	(Course of Action &	Estimated	Estimated
Report	/Approval	Implement	No.	Finding	Recommendation	Department	Owner	Expected Benefits)	Cost	Savings
Golf	1/17/2013*	No	V.A.1	The City does not have	The City should hold a					
				voting representation on	voting seat on CCMGC's					
				CCMGC's Board.	Board.					
Golf	1/17/2013*	No	V.A.2	The City does not provide	CCMGC should develop					
				input to CCGMC's budget.	an operating budget					
					against which the City					
					can evaluate operations.					
Golf	1/17/2013*	No	V.A.3	CCMGC and the City	Where beneficial, City					
				marketing and operations	Parks and Recreation and					
				are not highly	Eagle Valley should					
				coordinated.	collaborate on					
					marketing, maintenance,			19		
					and operations.					
Golf	1/17/2013*	No	V.A.4	CCMGC is unable to meet	The City should enforce					
				the terms of the facility	lease terms, renegotiate					
				lease.	the terms of the lease, or					
					re-bid the Eagle Valley					
Golf	1/17/2013*	No	V.B.1	Eagle Valley's rates are	CCMGC should continue					
				generally consistent with	to set rates at a					
				local competition, but	competitive level and					
				opportunities exist to	pursue opportunities to					
				generate additional	generate additional					
				revenue.	revenue.					
Golf	1/17/2013*	No	V.B.2	Nine percent (9%) of total	CCMGC should recover					
	1			rounds played at Eagle	some costs from					
				Valley in 2011 were	complimentary rounds.					
- 16				complimentary.	001400					
Golf	1/17/2013*	No	V.B.3	Operating expenses	CCMGC should continue					
				decreased 12% between	to pursue efficiencies in					
				2009 and 2011.	operations.					
Golf	1/17/2013*	No	V.B.4	The Eagle Valley	CCMGC should fully					
				marketing plan is not fully						
				developed.	the Eagle Valley					
					marketing plan.	<u> </u>				

	BOS	BOS				\$		Remediation Plan		
	Acceptance	Direction to	Finding		2 2	Responsible	Department	(Course of Action &	Estimated	Estimated
Report	/Approval	Implement	No.	Finding	Recommendation	Department	Owner	Expected Benefits)	Cost	Savings
Golf	1/17/2013*	No	V.C.1	It is in the City's best	The City should develop					
				interest for the Eagle	alternative areas as					
				Valley courses to remain	contingency for					
				operational to absorb	additional wastewater					
				wastewater effluent.	effluent.					
Golf	1/17/2013*	No	V.C.2		The City should evaluate					
				for the Eagle Valley East	alternative land use					-
				Course land.	scenarios for the Eagle					
					Valley East Course.					
PD	1/17/2013*	No	VI.A	As other counties have	Work with the NSPD to					
				left the NSPD, economies	determine how to obtain					
				of scale have diminished	more cost effective					1
				and the City is paying a	services or pursue an all-					
				larger portion of the costs	contract attorney				9	
				of indigent defense	indigent defense model.					
				services provided by						
PD	1/17/2013*	No	VI.B	NSPD. Carson City should require	Callant annual anni					
PD	1/1//2013	INO	VI.B	conflict/contract	case data from					
				attorneys to provide the	conflict/contract					
				same type of annual	attorneys.					
				reports as required by	attorneys.					
1				State law (NRS 260.070).						
				State law (14113 200.070).						
PD	1/17/2013*	No	VI.C	The City's current	Include performance					
				contracting process does	standards in attorney					
				not necessarily guarantee	contracts.					
				a certain standard of						
				performance on the part						
				of conflict attorneys.						
						L				

Report	BOS Acceptance /Approval	BOS Direction to Implement	Finding	Finding	Recommendation	Responsible Department	Department Owner	Remediation Plan (Course of Action & Expected Benefits)	Estimated Cost	Estimated Savings
PD	1/17/2013*	No	VI.D	There are costs of indigent defense to the City paid directly by the Courts that are not	Gain greater visibility by City administration of indigent defense costs paid directly by the Courts.	Department	- Switch	Expected Benefits)	6631	Savings
CF	1/17/2013	Yes, specify direction	IV.A.1	The Carson City School District is a major user of many community facilities	Evaluate the cost- effectiveness of School District and other Joint Use Agreements.					
CF	1/17/2013	Yes, specify direction	IV.A.2	School District reservations take precedence over paying customers.	Consider reprioritizing reservations and bookings at the Community Center and Theater to better accommodate paying customers.					
CF	1/17/2013	Yes, specify direction	IV.A.3	Program and facility cost recovery and discounts vary widely between Parks and Recreation activities, largely driven by Board of Supervisors resolutions.	Conduct a cost recovery and activity prioritization process with the input of the Board of Supervisors to develop an updated cost recovery model and mission for the Parks and Recreation Department.					
CF	1/17/2013	Yes, specify direction	IV.B.1	Most programs and activities housed at the Community Center achieve 100% or greater cost recovery	Continue to support programs with the highest amount of cost recovery.					
CF	1/17/2013	Yes, specify direction	IV.B.2	The Community Center receives a 56% General Fund subsidy.	Pursue opportunities to increase revenues, particularly for the Theater.					

	BOS	BOS						Remediation Plan		
		Direction to	Finding		1141 - 7 - 69	Responsible	Department	(Course of Action &	Estimated	Estimated
Report	/Approval	Implement	No.	Finding	Recommendation	Department	Owner	Expected Benefits)	Cost	Savings
CF		Yes, specify	IV.B.3	Theater operations,	Itemize Community					- carrings
		direction		budgeting, and planning	Center revenues and					
				are integrated with the	expenditures to					
				Community Center.	determine the sources					
				community conten	and uses of funds and					
		2			enable more precise					
					hudgeting					
CF	1/17/2013	Yes, specify	IV.B.4	Question 18 funds would	Determine how to					
		direction		be available to support	leverage Question 18					
				Theater operations if	funds to make capital					
				planned capital	improvements and					
				improvements were	unlock operations					
				made	funding					
CF	1/17/2013	Yes, specify	IV.B.5	The Theater does not	Investigate the feasibility					
		direction			of employing a dedicated					
				or booking support.	marketing and booking					
	77				staff member to manage					
					and promote Theater					
	. / /				reservations.					
CF	1/17/2013	Yes, specify	IV.B.6	There are currently no	Explore opportunities for					
		direction		fundraising, sponsorship,	sponsorships,					
				or advertising initiatives	fundraising, and					
				for the Theater.	advertising for the					
CF	1/17/2013	Yes, specify	IV.B.7	Marketing, coordination,	Theater Evaluate the opportunity					
Ci	1/1//2013	direction	10.0.7		for outsourcing					
		unection		and management of the	management and					
				Theater are limited by City						
				The state of the s						
				budget constraints.	Theater to a non-profit.					
CF	1/17/2013	Yes, specify	IV.C.1	The Aquatic Facility	Consider raising					
	1, 1, 1, 2013	direction	17.0.1	receives a 50% General	admissions fees.					
		an eccion		Fund subsidy.	daniissions rees.					
CF	1/17/2013	Yes, specify	IV.C.2	Recreational leisure use of	Market the outdoor pool					
	, ,	direction		the Aquatic Facility is	for recreational use					
				limited.	during the summer.		e			
				P000 000 00 5 5 5 5 5 6 5 6 5 6 5 6 6 6 6						

	BOS	BOS						Remediation Plan		
		Direction to	Finding			Responsible	Department	(Course of Action &	Estimated	Estimated
Report	/Approval	Implement	No.	Finding	Recommendation	Department	Owner	Expected Benefits)	Cost	Savings
CF	1/17/2013	Yes, specify	IV.C.3	The Aquatic Facility is not	Collaborate with the			ž.		
		direction		promoted on the	Convention and Visitors					
				Convention and Visitors	Bureau to market the					
				Bureau website.	Aquatic Facility to					
					residents and visitors.					
CF	1/17/2013	Yes, specify	IV.D.1	Ice Rink advertising	Continue to pursue					
		direction		revenues fell 47.6% from	advertising and					
				FY 10-11 to FY 11-12.	sponsorship					
CF.	1/17/2012	V:6.	11/10/2	The Lee Birthian of	opportunities.					
CF	1/17/2013	Yes, specify	IV.D.2	The Ice Rink is not	Explore revenue					
		direction		available to rent for	generating opportunities					
				private events.	for renting the Ice Rink					
					for events.					
Fleet	7/18/2013	Yes, specify	III.A.1	The Fleet Services facility	Redesign the main shop					
		direction		could be organized more	to support better					
				efficiently.	workflow, provide					
					supervision oversight,					
					and restrict customer					
Floor	7/10/2012	Vac anasifi.	III D 3	Floor Complete / management	School of the properties		_		-	
Fleet	7/18/2013	Yes, specify	III.B.2	Fleet Services' preventive	Schedule the preventive					
		direction		maintenance program is	maintenance workload					
Floor	7/18/2013	Vac anasifu	III.B.3	underdeveloped.	for the entire year.					
Fleet	//18/2013	Yes, specify	111.6.3	The preventive	Redesign preventive					
		direction		maintenance checklists	maintenance checklists					
				used by Fleet Services are	to reflect appropriate					
				too general.	(manufacturer)					
					inspections that are					
					applicable to various classes of vehicles and		1			
						, x				
					equipment, as well as a					
					progressive inspection process.					
Fleet	7/18/2013	Yes, specify	III.B.4	Most scheduled service	Base service intervals					
		direction	*	intervals are too frequent.	according to vehicle					
					manufacturer					
					recommendations.					

	BOS Acceptance	1	Finding			Responsible	Department	Remediation Plan (Course of Action &	Estimated	Estimated
Report		Implement	No.	Finding	Recommendation	Department	Owner	Expected Benefits)	Cost	Savings
Fleet	7/18/2013	Yes, specify direction	III.B.5	The current service request form is inadequate.	Develop a dedicated service request form that states time reported, estimated time to repair, and actual completed time.					
Fleet	7/18/2013	Yes, specify direction	III.B.6	Fleet Services does not have a parts person to support the needs of mechanics.	Hire a full-time Storekeeper to perform all parts-related duties.					
Fleet	7/18/2013	Yes, specify direction	III.B.7	Parts are procured through ongoing purchase orders with several local vendors, and expenditures are	Issue a request for proposals and award contracts with vendors to provide fleet parts with set prices and delivery criteria.					
Fleet	7/18/2013	Yes, specify direction	III.B.8	Parts tracking and inventory are manual processes.	Include parts tracking and inventory in the requirements for the planned enhanced fleet management system.					
Fleet	7/18/2013	Yes, specify direction	III.B.9	Repair services are procured on a case-by-case basis with local vendors, and expenditures are expected to exceed the budget by 66% this year.	Issue an RFP and award a contract to provide fleet repair services with local vendors with set prices, delivery criteria, and warranties.					

Scontanco							Remediation Plan		
Acceptance	Direction to	Finding			Responsible	Department	(Course of Action &	Estimated	Estimated
/Approval	Implement	No.	Finding	Recommendation	Department	Owner	Expected Benefits)	Cost	Savings
7/18/2013	Yes, specify	III.B.10	Not all fuel data is being	Integrate fuel data from					
	direction		captured.	CFN reports into the					
			···	planned enhanced fleet					
				management system in					
				order to compute					
				average fuel					
				consumption (mpg) by					
			\$	vehicle and by class, fuel					
				cost per mile, and					
7/18/2013	Ves specify	III C 11	Machanic staffing levels	Hire three additional					
ATTACAMENT PRODUCTION OF THE PARTY.	C-000000 00 8 0000-0000 811	111.0.11	The state of the s	AND					
	direction			\$50.					
			5.6	53			18		
			oci video illamitamo.	DE SERVICE - CONTROL - CON					
				(C) (189.100)					
		III.C.12							
	direction		only one shift per day.	50.0					
7/18/2013	Ves specify	III C 13	The fleet management	Create a full-time Fleet					
38 JSS ()	L	111.0.13		15. G					
	direction			Ivianager position.					
			.A.A.						
7/18/2013	Yes, specify	III.D.14	The Fleet CIP may	Incorporate more					
	direction		understate the need for	realistic replacement					
a			vehicle replacement.	intervals, as well as	ş.				
				salvage values, auction					
	9			fees, and make-ready					
				costs, into the City's long-					
				range replacement plan.					
77	7/18/2013 7/18/2013	direction 7/18/2013 Yes, specify direction 7/18/2013 Yes, specify direction 7/18/2013 Yes, specify direction	direction 7/18/2013 Yes, specify III.C.13	direction Captured. Captured.	direction captured. CFN reports into the planned enhanced fleet management system in order to compute average fuel consumption (mpg) by vehicle and by class, fuel cost per mile, and 7/18/2013 Yes, specify direction Wechanic staffing levels are not sufficient to support the number and type of vehicles that Fleet Services maintains. Fleet Services operates only one shift per day. Fleet CIP may understate the need for vehicle replacement. Fleet CIP may understate the need for vehicle replacement. Fleet CIP may understate the need for vehicle replacement. Fleet CIP may understate the need for vehicle replacement.	direction captured. CFN reports into the planned enhanced fleet management system in order to compute average fuel consumption (mpg) by vehicle and by class, fuel cost per mile, and Yes, specify direction T/18/2013 Yes, specify direction Wechanic staffing levels are not sufficient to support the number and type of vehicles that Fleet Services maintains. Fleet Services operates only one shift per day. T/18/2013 Yes, specify direction Wes, specify direction Wechanic staffing levels are not sufficient to support the number and type of vehicles that Fleet Services operates only one shift per day. T/18/2013 Yes, specify direction Wechanic staffing levels are not sufficient to support the number and monitor non-wrenching hours, and establish a 70% performance productivity goal for mechanics. Add a swing shift or overlapping shift to better accommodate the schedules of fleet customers. Create a full-time Fleet Manager position. Wechanic staffing levels are not sufficient to support the number and type of vehicles that Fleet Services operates only one shift per day. Wes, specify direction Wechanic staffing levels are not sufficient to support the number and type of vehicles that Fleet Services operates only one stablish a 70% performance productivity goal for mechanics. Add a swing shift or overlapping shift to better accommodate the schedules of fleet customers. Create a full-time Fleet Manager position. Ill.D.14 Ill.D.14 Interest of the plant of the sufficient to support the number and type of vehicles that Fleet Services operates only one shift per day. Ill.C.12 Fleet Services operates only operate more realistic replacement intervals, as well as salvage values, auction fees, and make-ready costs, into the City's long-	direction captured. CFN reports into the planned enhanced fleet management system in order to compute average fuel consumption (mpg) by vehicle and by class, fuel cost per mile, and 7/18/2013 Yes, specify direction T/18/2013 Yes, specify direction The fleet management function is currently performed on a part-time basis. The Fleet CIP may understate the need for vehicle replacement. The fleet CIP may understate the need for vehicle replacement. The fleet CIP may understate the need for vehicle replacement. The fleet CIP may understate the need for vehicle replacement. The fleet CIP may understate the need for vehicle replacement. The fleet CIP may understate the need for vehicle replacement. The fleet CIP may understate the need for vehicle replacement. The fleet CIP may understate the need for vehicle replacement. The fleet CIP may understate the need for vehicle replacement. The fleet CIP may understate the need for vehicle replacement. The fleet CIP may understate the need for vehicle replacement. The fleet CIP may understate the need for vehicle replacement.	direction captured. CFN reports into the planned enhanced fleet management system in order to compute average fuel consumption (mpg) by vehicle and by class, fuel cost per mile, and type of vehicles that Fleet Services maintains. Fig. 18/2013 Yes, specify direction West are not sufficient to support the number and type of vehicles that Fleet Services maintains. Fig. 18/2013 Yes, specify direction West are not sufficient to support the number and type of vehicles that Fleet Services operates only one shift per day. Fig. 2013 Yes, specify direction West are not sufficient to support the number and type of vehicles that Fleet consumers. Fig. 2013 Yes, specify direction West are not sufficient to support the number and monitor non-wrenching monitor non-wrenching and monitor non-wrenching the form of mechanics. Add a swing shift or overlapping shift to better accommodate the schedules of fleet customers. Create a full-time Fleet Manager position. Fig. 2013 Yes, specify direction West are not sufficient to support the number and monitor non-wrenching monitor non-wrenching the monitor n	direction direction captured. CFN reports into the planned enhanced fleet management system in order to compute average fuel consumption (mpg) by vehicle and by class, fuel cost per mile, and 7/18/2013 Yes, specify direction with the planned and type of vehicles that Fleet Services maintains. Hire three additional menitor non-wrenching hours, and establish a 70% performance productivity goal for mechanics. Add a swing shift or overlapping shift to better accommodate the schedules of fleet customers. The fleet management function is currently performed on a part-time basis. The Fleet CIP may understate the need for vehicle replacement. The fleet CIP may understate the need for vehicle replacement. III.D.14 III.D.15 Incorporate more realistic replacement intervals, as well as salvage values, auction fees, and make-ready costs, into the City's long-

	BOS	BOS						Remediation Plan		
	Acceptance	Direction to	Finding			Responsible	Department	(Course of Action &	Estimated	Estimated
Report	/Approval	Implement	No.	Finding	Recommendation	Department	Owner	Expected Benefits)	Cost	Savings
Fleet	7/18/2013	Yes, specify	III.D.15	Vehicle replacement	Adopt a methodology to					
		direction		intervals are not	support the replacement					
				optimized.	of vehicles and					
				307 070 HAAAN MARKET 11000	equipment based on the					
					"optimum economic life					
					point" of a unit.					
Fleet	7/18/2013	Yes, specify	III.D.16	The decision to retain a	Establish a					
		direction		fleet unit beyond its	vehicle/equipment					
				optimal replacement	replacement fund to					
				point has historically been	which customers					
				a City department	contribute to the					
				decision, not the decision	replacement cost of their					
				of Fleet Services.	units over time.					
Fleet	7/18/2013	Yes, specify	III.D.17	The City's fleet may be	Conduct a basic					
		direction		too large and	utilization review of the					
				underutilized.	entire fleet, requiring					
					departments to justify					
					the need for each					
					assignment, whether it					
					be individually assigned					
					or assigned as a sub-pool					
					vehicle to the					
					department.					
Fleet	7/18/2013	Yes, specify	III.E.18	The City uses two	Develop a					
		direction		separate accounts to	comprehensive and					
				budget for fleet	accountable chargeback					
				maintenance and repair	system that incorporates					
				and does not use a	fleet replacement,					
				chargeback system.	overhead, and all					
	L	L	L	1	onerational costs	L				L

	BOS	BOS						Remediation Plan		
	Acceptance	Direction to	Finding			Responsible	Department	(Course of Action &	Estimated	Estimated
Report	/Approval	Implement	No.	Finding	Recommendation	Department	Owner	Expected Benefits)	Cost	Savings
Fleet	7/18/2013	Yes, specify	III.E.19	Fleet Services' hourly rate	Develop shop labor rates					
		direction		is low, and no markups	and markups/charges by					
				are applied to parts, fuel,	appropriately allocating					
				or commercial repair	labor and overhead					
				work.	costs, including the					
		ľ.			functions of					
					administration/asset					
		4			management,		12			
					maintenance/repair,					
					fuel, parts, and					
					commercial repair work.					
		3								
Fleet	7/18/2013	Yes, specify	III.E.20	Fleet Services performs	Discontinue the practice					
	3800 6330	direction		some non-fleet work for	of performing non-fleet					
				other City departments.	work for City					
					departments.					
Fleet	7/18/2013	Yes, specify	III.F.21	Comprehensive fleet	Establish a Vehicle and					
		direction		management policies are	Equipment Committee to					
				not in place.	develop and oversee					
					implementation of					
					comprehensive					
					administrative policies					
					for vehicles and					
					equipment.					
Fleet	7/18/2013	Yes, specify	III.F.22	Regular customer	Develop service level					
		direction		feedback is solicited;	agreements between					
				however, service level	Fleet Services and each					
				agreements with	of its City department					
				customers are not in	customers.					
				nlace						

Damant	5	BOS Direction to	200	100 0000	B	Responsible	Department	Remediation Plan (Course of Action &	Estimated	Estimated
Report	/Approval	Implement	No.	Finding	Recommendation	Department	Owner	Expected Benefits)	Cost	Savings
Fleet	7/18/2013	Yes, specify	III.F.23	Fleet Services	Establish performance					
		direction		performance metrics are	measures and monitor					
				not currently in place.	them with the goal of					
				50 S41	measuring performance					
					against industry and					
					shop standards.					
Fleet	7/18/2013	Yes, specify	III.F.24	Fleet Services does not	Develop monthly					
		direction		generate any reports to	management reports for					
				management or its fleet	Public Works					
				customers.	Department, the City					
					Manager, and all fleet					
					customer departments.					

Reports:

Golf Carson City Community Facility Cost Recovery Study Eagle Valley Golf Course Final Report

PD Carson City Public Defender Cost and Utilization Study Final Report

CF Carson City Community Facility Cost Recovery Study Final Report

Fleet Carson City Fleet Management Efficiency Study Final Report

Carson City Audit Committee Agenda Report

Date Submitted: 10/02/2013	Agenda Date Requested: 10/08/2013
To: Chair and Members	
From: Michael Bertrand, Chairman	
Subject Title: Presentation and discussi	on regarding required communications under AU-C
Section 260 regarding the annual audit of	f Carson City, Nevada for the year ended June 30,
2013.	
Summary: Kafoury Armstrong has been	appointed by the Board of Supervisors to provide
external audit services to Carson City as	required by NRS 354.624. Representatives from
Kafoury Armstrong will be presenting their	required communications under AU-C Section 260
regarding the annual audit of Carson City	, Nevada for the year ended June 30, 2013.
Type of Action Requested: (check one)	
() Resolution	() Ordinance
() Formal Action/Motion	(X) Other (Discussion Only)
Does This Action Require A Business In	mpact Statement: () Yes (X) No
Recommended Committee Action: No	action required - discussion only
Explanation for Recommended Committee	tee Action: See Staff Summary

Applicable Statute, Code, Policy, Rule or Regulation: NRS 354, CCMC Chapter 2.14

Fiscal Impact: N/A
Explanation of Impact: N/A
Funding Source: N/A
Alternatives: None
Supporting Material: Will be provided by Kafoury Armstrong and Co.
Prepared By: Nick Providenti, Finance Director
Reviewed By: Date: Date:
Board Action Taken:
Motion:

	1)
	2)
	3)
	4)
	5)
(Vote Recorded By)	

Member

Aye/Nay

Carson City Audit Committee Agenda Report

Date Submitted: 10/02/2013 Agenda Date Requested: 10/08/2013
To: Chair and Members
From: Michael Bertrand, Chairman
Subject Title: For Possible Action: Action to appoint 1 member of the audit committee to act as a liaison to communicate with the external auditor.
Summary: CCMC Chapter 2.14 requires the audit committee have an "open line of communication" with the external auditor. The appointed audit committee member can report back to the chair and/or the audit committee any communications they would have with the external auditor and if they have concerns, they could talk to the chair and if warranted, have a future agenda item to discuss their concerns with the audit committee and make any necessary recommendations to the Board of Supervisors.
Type of Action Requested: (check one) () Resolution () Ordinance (X) Formal Action/Motion () Other (Discussion Only)
Does This Action Require A Business Impact Statement: () Yes (X) No
Recommended Committee Action: I move to appoint to act as a liaison to communicate with the external auditor.

Explanation for Recommended Committee Action: See Staff Summary

Applicable Statute, Code, Policy, Rule or Regulation: CCMC Chapter 2.14 Fiscal Impact: N/A Explanation of Impact: N/A Funding Source: N/A Alternatives: Do not appoint a liaison. Supporting Material: CCMC Chapter 2.14 Prepared By: Nick Providenti, Finance Director Unll shaht Reviewed By: (Finance Director)

Board Action Taken:

Motion:		
	Member	Aye/Nay
	1)	-
	2)	
	3)	
	4)	
	5)	

(Vote Recorded By)

Carson City, Nevada, Code of Ordinances >> Title 2 - ADMINISTRATION AND PERSONNEL* >> Chapter 2.14 - CARSON CITY AUDIT COMMITTEE >>

Chapter 2.14 - CARSON CITY AUDIT COMMITTEE

Sections:

- 2.14.010 Introduction.
- 2.14.020 Purpose of the Carson City audit committee.
- 2.14.030 Composition of the Carson City audit committee.
- 2.14.040 Responsibilities of the Carson City audit committee.
- 2.14.050 Meetings of the Carson City audit committee.
- 2.14.060 Organizational chart.

2.14.010 - Introduction.

As the demand for enhanced accountability and the increased examination of an adequate system of internal controls occurs in the public sector due to the Sarbanes-Oxley Act, so does the significance and importance of an audit committee.

The independence and objectivity between the Carson City audit committee and the city's management team ensures that internal controls are a key management objective of the city's operation. The Government Finance Officers Association and the Institute of Internal Auditors encourage the effective use of an audit committee in the public sector and considers this committee an integral element of public accountability and governance. The Carson City audit committee plays a key role with respect to integrity of the city's financial information; its systems of internal controls, the legal and ethical conduct of management and employees, and is an invaluable tool for ensuring that those responsible for financial management (management, auditors, and governing boards) meet the respective responsibilities for internal control compliance and financial reporting. Additionally, the Carson City audit committee provides a vehicle for open communications between the board of supervisors, the city management team, internal audit, and the independent external auditors.

(Ord. 2008-10 § 3, 2008)

2.14.020 - Purpose of the Carson City audit committee.

The role of the Carson City audit committee is to maintain oversight of the auditing function, both internal and external resulting in increased integrity and efficiency of the audit processes for the city and the city's system of internal controls and financial reporting. The committee has three primary characteristics for it to successfully fill its obligations:

- Independence. The Carson City audit committee will be independent both in fact and in appearance and requires processes to be in place to ensure such independence is maintained at all times.
- Communication. The Carson City audit committee will maintain an open line of communication with the board of supervisors, city management, internal and external

- auditors; providing direction for the city's audit function and a framework of accountability.
- Accountability. The Carson City audit committee contributes to the integrity of the financial reporting process and reinforces the culture of a strong system of internal controls throughout the city.

The Carson City audit committee shall provide oversight to the city's internal controls by assuring that the system of internal controls established by management are reviewed on a regular and systematic basis for functionality and effectiveness. The Carson City audit committee's duties shall include, but are not limited to, development of the risk assessment and annual work plan, review of all individual audit reports, review of the annual report of audits completed, review the status of corrective actions, the annual budget, and the performance of the internal auditor. Upon completion of these reviews, the Carson City audit committee will make appropriate recommendations to the board of supervisors.

(Ord. 2008-10 § 4, 2008)

2.14.030 - Composition of the Carson City audit committee.

- The Carson City audit committee will be independent and objective in its collective mindset individually and as a group. The committee will reflect the following attributes:
 - a. Excellent communication skills with each other and with others;
 - A willingness to fully participate in complex and sensitive matters that require resolution;
 - c. Public accounting, governmental accounting and auditing experience.
- The Carson City audit committee shall be comprised of five (5) members; one (1) member from the board of supervisors and four (4) members from the public at-large.
 - a. One (1) member of the Carson City audit committee will be selected from the board of supervisors. The board member shall be selected each January when the board of supervisors addresses board and commission assignments.
 - b. The four (4) members at-large of the Carson City audit committee will be interviewed and selected by the board of supervisors. These members should have experience in financial services, public accounting, and/or governmental auditing, and current knowledge of public laws and regulations governing an audit committee. The terms shall be for staggered two (2) years; expiring on each alternate year.
 - c. The members at-large shall not accept any consulting, advisory, or other compensatory fees from the city and may not be an affiliated person with the city or any subsidiary thereof.
- Should a vacancy occur in any position on the Carson City audit committee, the board of supervisors must follow the procedure set forth above to select a new member for the committee. The selection must occur within one (1) month of the vacancy occurring.
- 4. When deemed necessary, the Carson City audit committee may request that the city manager and other management employees attend a Carson City audit committee meeting in an advisory capacity. This individual may be requested to provide necessary information relative to internal controls, data, and analysis related to the specific objectives of the Carson City audit committee.

(Ord. 2008-10 § 5, 2008) (Ord. No. 2009-24, § 1, 10-1-2009)

2.14.040 - Responsibilities of the Carson City audit committee.

- 1. The Carson City audit committee will review and make recommendations to the board of supervisors regarding the annual financial audit, performance, compliance and efficiency audits, including specific issues of concern providing a higher level of accountability over the use of public funds and the adequacy of any city department or office performance measure for internal audit purposes. Reviews and recommendations by the internal auditor will be guided by the internal auditing standards. As appropriate, background documents related to specific audit issues will be sent to the committee during the course of each year.
- 2. The Carson City audit committee will:
 - a. Provide input into the annual risk assessment plan developed by the city auditor to identify areas of risk or exposure facing the city's organization; review and assess the steps necessary to minimize such risks in the future and improve operating efficiencies; oversee the internal auditor's creation and implementation of processes to indentify potential fraud, waste and abuse of city resources and property and a findings reporting protocol;
 - Identify with key directors significant risks or exposures facing their organizations/operations to develop a "risk plan" and "audit work plan" to prioritize the city auditor's work load and assess the need for professional services;
 - c. Annually review the audit scope and work plan of the city auditor in conjunction with the external auditors plan to address the coordination of audit efforts to ensure the completeness of coverage, reduction of redundant efforts and effective use of audit resources:
 - d. Discuss the fiscal health of the city in relation to the adopted budget with the city manager and the director of finance;
 - Consider matters related to the systems of internal controls, including overseeing compliance by management with applicable policies and procedures;
 - f. Review and make recommendations to the board of supervisors regarding audit findings including the status and implementation of recommendations for both internal and external audits;
 - 9. Review and make recommendations to the board of supervisors pertaining to the internal audit budget for operating expenses and capital expenditures;
 - Oversee the appointment of the independent auditors to be engaged by the board of supervisors for external reporting and recommend to the board of supervisors the related audit fees;
 - Recommend to the board of supervisors to engage outside professional services when deemed appropriate for audit issues;
 - j. Review the internal audit charter and make recommendations to the board of supervisors when changes are deemed necessary;
 - k. Review and make recommendations to the board of supervisors for special requests for audit projects and have the authority to perform other duties as may be delegated to it by the board of supervisors;
- 3. Generally Accepted Auditing Standards (GAAS) and Government Auditing Standards require an independent auditor to evaluate the city's internal controls in connection with determining the extent of their audit procedures. The external auditors are required to alert the Carson City audit committee and the governing body regarding material matters. The Carson City audit committee will:
 - a.

- Review and make recommendations to the board of supervisors pertaining to the external auditors annual audit plan and inquire into external audit matters as deemed appropriate;
- b. Oversee the appointment of the independent auditors to be engaged by the board of supervisors for external reporting and establish the related audit fees; review and evaluate the performance of the independent auditors and establish a regular schedule for periodically re-bidding the annual audit;
- c. Review and make recommendations to the board of supervisors regarding all significant written communications between the independent auditors and management, such as any management letter or schedule of unadjusted differences.

(Ord. 2008-10 § 6, 2008) (Ord. No. 2012-11, § 1, 8-2-2012)

2.14.050 - Meetings of the Carson City audit committee.

- The Carson City audit committee will meet quarterly. All members are expected to attend on a regular basis.
- The Carson City audit committee may ask members of management or others to attend meetings and to provide pertinent information when necessary.
- Meetings are scheduled in accordance with the state's open meeting laws. The city auditor shall establish the agenda for meetings and will provide to members in advance, all appropriate briefing material.

(Ord. 2008-10 § 7, 2008) (Ord. No. 2009-24, § II, 10-1-2009)

2.14.060 - Organizational chart.

