## CARSON CITY CONSOLIDATED MUNICIPALITY NOTICE OF MEETING OF THE AUDIT COMMITTEE

Day: Tuesday
Date: July 31, 2018

**Time:** Beginning at 4:00 pm

Location: Community Center, Sierra Room, 851 East William Street, Carson City, Nevada

851 East William Street Carson City, Nevada

## **AGENDA**

#### 1. Call to Order

#### 2. Roll Call

### 3. Public Comments:

The public is invited at this time to comment on and discuss any topic that is relevant to, or within the authority of, the Carson City Audit Committee. In order for members of the public to participate in the Committee's consideration of an agenda item, the Committee strongly encourages members of the public to comment on an agenda item during the item itself. No action may be taken on a matter raised under public comment unless the item has been specifically included on the agenda as an item upon which action may be taken.

- 4. For Possible Action: Approval of Minutes 06-12-18 Minutes
- 5. For Possible Action: Adoption of Agenda

### 6. Meeting Items

6.A For Possible Action: Discussion and possible action regarding the monitoring, review and closure of internal audit findings included in the Audit Findings Tracking Report and provide recommendations to the Board of Supervisors for closure of completed projects. (Sheri Russell, SRussell@carson.org)

Staff Summary: City staff will discuss the monitoring, review and closure of the previous internal auditor findings and/or recommendations included in the Audit Findings Tracking Report.

6.B For Possible Action: Discussion and possible action to identify, discuss, and provide recommendations to the Board of Supervisors on projects to be performed by the Internal Auditor for the period ending June 30, 2019. (Sheri Russell, srussell@carson.org)

Staff Summary: Eide Bailly, LLP will work with the Audit Committee to develop a FY19 work plan. Eide Bailly has reviewed the prior meeting, and is prepared to provide recommendations (including project budgets) for suggested future internal audits/reviews.

#### 7. Public Comment:

The public is invited at this time to comment on any matter that is not specifically included on the agenda as an action item. No action may be taken on a matter raised under this item of the agenda.

### 8. For Possible Action: To Adjourn

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Agenda Management Notice - Items on the agenda may be taken out of order; the public body may combine two or more agenda items for consideration; and the public body may remove an item from the agenda or delay discussion relating to an item on the agenda at any time.

Titles of agenda items are intended to identify specific matters. If you desire detailed information concerning any subject matter itemized within this agenda, you are encouraged to call the responsible agency or the City Manager's Office. You are encouraged to attend this meeting and participate by commenting on any agendized item.

Notice to persons with disabilities: Members of the public who are disabled and require special assistance or accommodations at the meeting are requested to notify the City Manager's Office in writing at 201 North Carson Street, Carson City, NV, 89701, or by calling (775) 887-2100 at least 24 hours in advance.

To request a copy of the supporting materials for this meeting contact Courttney Nicholas at cnicholas@carson.org or call (775) 887-2133.

This agenda and backup information are available on the City's website at www.carson.org, and at the Finance Office - City Hall, 201 N. Carson Street, Ste 3, Carson City, Nevada (775) 887-2133.

This notice has been posted at the following locations: Community Center 851 East William Street City Hall 201 North Carson Street Carson City Library 900 North Roop Street Community Development Permit Center 108 Proctor Street http://notice.nv.gov

## CARSON CITY AUDIT COMMITTEE Minutes of the June 12, 2018 Meeting Page 1

pe 1 DRAFT

A meeting of the Carson City Audit Committee was scheduled for 3:00 p.m. on Tuesday, June 12, 2018 in the Permit Center Conference Room, 108 East Proctor Street, Carson City, Nevada.

**PRESENT:** Chairperson Stephen Ferguson

Vice Chairperson Michael Bertrand

Member Lori Bagwell Member Ernie Mayhorn Member Bepsy Strasburg

**STAFF:** Nancy Paulson, City Manager

Adriana Fralick, Deputy City Manager Dan Yu, Chief Deputy District Attorney Kathleen King, Chief Deputy Clerk

**NOTE:** A recording of these proceedings, the committee's agenda materials, and any written comments or documentation provided to the Clerk, during the meeting, are part of the public record. These materials are available for review, in the Clerk's Office, during regular business hours.

- **1 2. CALL TO ORDER AND ROLL CALL** (3:01:22) Chairperson Ferguson called the meeting to order at 3:01 p.m. Ms. King called the roll; a quorum was present.
- **3. PUBLIC COMMENT** (3:01:48) Chairperson Ferguson entertained public comment; however, none was forthcoming.
- 4. POSSIBLE ACTION ON APPROVAL OF MINUTES May 10, 2018 (3:02:15) Chairperson Ferguson introduced this item, and entertained a motion. Member Strasburg moved to approve the minutes. Member Mayhorn seconded the motion. Motion carried 5-0.
- **5. POSSIBLE ACTION TO ADOPT THE AGENDA** (3:02:37) Chairperson Ferguson entertained modifications to the agenda and, when none were forthcoming, deemed it adopted as published.

## 6. PUBLIC MEETING ITEMS:

- **6(A) PRESENTATION OF THE INTERNAL AUDIT STATUS REPORT** (3:02:49) Chairperson Ferguson introduced this item. Moss Adams LLP Partner Mark Steranka presented the report, which was included in the agenda materials, and responded to questions of clarification.
- 6(B) DISCUSSION AND POSSIBLE ACTION TO PROVIDE RECOMMENDATIONS TO THE BOARD OF SUPERVISORS BASED ON THE PRESENTATION BY MOSS ADAMS LLP ON THE REVIEW OF INTERNAL CONTROLS OVER GRANTS MANAGEMENT AND ADMINISTRATION (3:04:57) Chairperson Ferguson introduced this item, and Moss Adams LLP Partner Mark Steranka presented the agenda materials. Mr. Steranka and Grants Coordinator Ana Jimenez responded to questions of clarification, and discussion followed. Chairperson Ferguson entertained additional questions or comments and, when none were forthcoming, Member Bagwell commended City staff on the improved procedures. Chairperson Ferguson entertained a motion. Member Mayhorn moved to accept the Grants Management and Administration Internal Controls Review report from Moss-Adams LLP. Member Bagwell seconded the motion. Motion carried 5-0.

## CARSON CITY AUDIT COMMITTEE Minutes of the June 12, 2018 Meeting Page 2

**DRAFT** 

6(C) POSSIBLE ACTION TO RECOMMEND TO THE BOARD OF SUPERVISORS APPROVAL OF THE REVIEW AND SELECTION COMMITTEE'S RECOMMENDATION FOR CONTRACT AWARD TO EIDE BAILLY LLP FOR CARSON CITY INTERNAL AUDIT SERVICES FOR FY 2019 WITH TWO (2) ONE-YEAR OPTIONS TO RENEW (3:12:25) - Chairperson Ferguson introduced this item, and entertained disclosures. Member Bagwell read a prepared disclosure statement into the record, advising of a disqualifying conflict of interest and that she would abstain from discussion and action. Ms. Paulson presented the agenda materials. Ms. Paulson and Eide Bailly Partner Dan Carter responded to questions of clarification. At Chairperson Ferguson's request, Ms. Paulson reviewed the request for statement of qualifications process. Extensive discussion followed. Vice Chairperson Bertrand thanked Mr. Steranka for his work over the last several years. Chairperson Ferguson also thanked Mr. Steranka, and looks forward to working with Mr. Carter.

Chairperson Ferguson entertained additional questions or comments and, when none were forthcoming, amotion. Vice Chairperson Bertrand moved to approve Eide Bailly as the internal auditors. Member Strasburg advised that she would abstain "because I just don't feel I have all of the information ... to make a vote on this." In response to a question, Member Strasburg stated, "... there's too much change and I don't understand why the various changes were made. ... It seems to me like we're doing a rubber-stamp approval and that's what makes me uncomfortable ..." Mr. Yu strongly advised Member Strasburg to cast a vote as part of a statutory obligation, as an appointed official. Chairperson Ferguson explained that "as committee members, we're relying on judgment of the City, in their procurement process, to decide. ... we're basically saying we agree with the selection, based on the criteria that they might throw at us ... certifications, proximity, experience in Nevada, cause and considerations, travel considerations. So there were a bunch of issues tied into this that the City went through the process and made this recommendation. We're up against a time line here. In response to a comment, Member Strasburg expressed agreement "with prior discussions that we change the process. I just don't feel I have everything that I need to make a vote, but if it is urgent to do it today because of statutory reasons but ... with objection ..." Chairperson Ferguson called for a second on the pending motion. Member Mayhorn seconded the motion. Chairperson Ferguson called for a vote. **Motion carried 3-1-1.** 

- **7. PUBLIC COMMENT** (3:29:08) Chairperson Ferguson entertained public comment; however, none was forthcoming.
- **8. ACTION TO ADJOURN** (3:32:54) Following a brief discussion, consensus of the committee was to schedule the next meeting for 4:00 p.m. on Wednesday, July 18<sup>th</sup>. Chairperson Ferguson adjourned the meeting at 3:32 p.m.

The Minutes of the June 12, 2018 Carson City Audit Committee meeting are so approved this \_\_\_\_\_ day of July, 2018.

STEPHEN FERGUSON, Chair	 



Report To: Audit Committee	Meeting Date: 07/31/2018
Staff Contact: Sheri Russell, Chief Financial Officer	
	possible action regarding the monitoring, review and it Findings Tracking Report and provide recommendations projects. (Sheri Russell, SRussell@carson.org)
Staff Summary: City staff will discuss the monitori findings and/or recommendations included in the Au	ng, review and closure of the previous internal auditor adit Findings Tracking Report.
Agenda Action: Formal Action/Motion	Time Requested: 20 minutes
Proposed Motion Will depend on the discussion.	
Board's Strategic Goal Efficient Government	
Previous Action N/A	
Background/Issues & Analysis	
Applicable Statute, Code, Policy, Rule or Regu	<u>lation</u>
Financial Information Is there a fiscal impact? □ Yes ⋈ No	
If yes, account name/number:	
Is it currently budgeted? $\square$ Yes $\square$ No	
Explanation of Fiscal Impact:	
<u>Alternatives</u> N/A	

6

Motion:	1) 2)	Aye/Nay
(Vote Recorded By)		

Staff Report Page 2

Carson City - Audit Findings Tracking Summary Report (revised 07-24-18)

	Report	<b>BOS Report</b>	Reporting	Report	Completed	AC	BOS	Notes
Report Name	Submittal	Approval	Entity	Findings	Findings	Approval	Approval	
Internal Controls Review	3/31/2015	6/4/2015	Internal Auditor	42	41	4/21/2015		
Payroll Internal Controls Testing	7/27/2016	12/21/2017	Internal Auditor	2	1	8/8/2016		
P-card Internal Controls Testing	7/27/2016	12/21/2017	Internal Auditor	2	0	8/8/2016		
Public Guardian Review	5/1/2017	12/21/2017	Internal Auditor	13	12	5/9/2017		3 findings validated as part of follow up
Purchasing and AP Internal Controls Testing	7/6/2017	12/21/2017	Internal Auditor	12	8	7/12/2017		1 finding validated (#10)
Capital Projects Process Review	5/2/2018		Internal Auditor	8	0	5/10/2018		
Public Guardian Follow Up Review	5/3/2018		Internal Auditor	8	1	5/10/2018		
FY 2017 CAFR and Single Audit	11/30/2017	12/21/2017	External Auditor	4	3	5/10/2018		
Total (including archived reports)				91	66			

## Legend:

Report Submittal = date report submitted to City
BOS Report Approval = date report adopted by BOS
Reporting Entity = organization that prepared the report
Report Findings = number of findings in the report
Completed Findings = number of findings completed by management
AC Approval = Audit Committee approval of completed findings
BOS Approval = Board of Supervisors approval of completed findings
Notes = notes about findings

### Carson City Internal Controls Review 03-31-15

Ite N	- 1	BOS Direction to Implement	Finding No.	Finding	Recommendation	Dept.	Owner	Remediation Plan (Course of Action & Expected Benefits)	Est. Cost	Est. Savings	Finding corrected? (Y, N, Partial)	Expected Compl. Date	
3	2	 Yes, specify direction		comprehensive and up-to-	Document key processes and procedures and make timely updates for changes.	City-wide	City-wide	Moss Adams was performing an inventory of all City policies / procedures as part of the policies / procedures update portion of the FY 15-16 Internal Audit Plan.			Р	3/31/2019	City Departments are in the process of updating existing and/or developing new policies and procedures to aid in the development of a citywide policy manual. Update: Policies are housed in the City's Policytech Program. UPDATE #2: We are implementing a New ERP System which will change most procedures; therefore, to be efficient, we would like to wait until we are farther along in the implementation process to update these policies and procedures.

# Carson City Payroll Internal Controls Testing 07-27-16

	BOS	BOS									Finding			
Item	Acceptance	Direction to	Finding		-			Remediation Plan		Est.	corrected?	Expected	Actual	
No.		Implement	No.	Finding	Recommendation	Dept.	Owner	(Course of Action & Expected Benefits)	Est. Cost	Savings	(Y, N, Partial)	Compl. Date	Compl. Date	Status Comments
			No.		Recommendation  Implement a process whereby timecard approval should only take place after the pay period is over and the hours worked can be approved and calculated accurately.	Dept. Finance	Owner	(Course of Action & Expected Benefits)  The City's payroll procedures state: i) Supervisors in each department collect bi-weekly timesheets for each employee, verify hours worked, verify that the appropriate and authorized coding is indicated on the timesheet and review the accuracy of leave taken. When an employee is not available for signature indicate N/A on the employee signature line. (The employee will be required to come to the Finance Department to sign the timesheet upon his return to work.)  ii) Supervisor signs bi-weekly timesheets indicating approval of time submitted, and submits the timesheets and departmental leave or overtime		Savings	(Y, N, Partial) P	3/31/2019		Status Comments  Policy changes need to be written and communicated to departments.  UPDATE: We are implementing a New ERP System which will change most procedures; therefore, to be efficient, we would like to wait until we are farther along in the implementation process to update these policies and procedures.
								documentation as required by the department to the departmental payroll clerk Friday following the end of the pay period. These procedures will be updated to address the timing of timecard approval.						

# Carson City P-card Internal Controls Testing 07-27-16

	BOS	BOS				<u> </u>					Finding		Actual	
Item	Acceptance	Direction to	Finding					Remediation Plan		Est.	corrected?	Expected	Compl.	
No.	/Approval	Implement	No.	Finding	Recommendation	Dept.	Owner	(Course of Action & Expected Benefits)	Est. Cost	Savings	(Y, N, Partial)	Compl. Date	Date	Status Comments
1				Carson City's P-Card Program Manual is unclear relative to certain P-Card processes.	Update the P-Card Program Manual to accurately reflect current allowable P-Card processes related to transaction limits and types of purchases.	Finance	CFO	The Procurement Card Program Manual will be updated to accurately reflect current allowable transaction limits and the types of purchases that can be made on a pcard.			Р	3/31/2019		Policy changes need to be written and communicated to departments.  UPDATE: We are implementing a New ERP System which will change most procedures; therefore, to be efficient, we would like to wait until we are farther along in the implementation process to
2				Some department use shared department or guardian P-Cards.	Update the P-Card manual to specifically address the processes and procedures for shared department and guardian P-Cards. Evaluate whether the City should continue using shared P-Cards or if each P-Card should be assigned directly to a user.		CFO	The Procurement Card Program Manual will be updated to specifically address the processes and procedures for shared department and guardian Pocards.	-		P	3/31/2019		update these policies and procedures.  Policy changes need to be written and communicated to departments.  UPDATE: We are implementing a New ERP System which will change most procedures; therefore, to be efficient, we would like to wait until we are farther along in the implementation process to update these policies and procedures.

### Carson City Public Guardian Review 05-01-17

	$\neg$	BOS	BOS									Finding			
Ite	em Ac	ceptance	Direction to	<b>Finding</b>					Remediation Plan		Est.	corrected?	Expected	Actual	
200			Implement	No.	Finding	Recommendation	Dept.	Owner	(Course of Action & Expected Benefits)	Est. Cost	Savings	(Y, N, Partial)	Compl. Date	Compl. Date	Status Comments
	4			4	Public Guardian policies and	Develop policies and	Public	Public	The Public Guardian is currently writing new policy			Р	12/31/2018	l	This office is still working out the
					procedures do not provide	procedures describing the	Guardian	Guardian	to add to existing policy and procedures to						changes to the NRS affecting our
					comprehensive guidance for	asset liquidation process and			address the disposition of liquid assets as						policies and procedures
					asset liquidation.	ensure proper internal			recommended in the audit. There is new						
						controls are in place.			legislation pending that may effect this						
									recommendation.						

# Carson City Purchasing AP Internal Conrols Testing 07-06-17

	BOS	BOS		Г							Finding		Actual		
Item		Direction to	Finding					Remediation Plan		Est.	corrected?	Expected	Compl.		
No.	/Approval	Implement	No.	Finding	Recommendation	Dept.	Owner	(Course of Action & Expected Benefits)	Est. Cost	Savings	(Y, N, Partial)	Compl. Date	Date	Status C	Comments
1	удриоча	mpenen.	1	The City's current policy does not adequately address the process for documenting when a good or service is received.	Update the current policy and procedures to include additional guidance relating to the process of documenting when goods and services are received and require documentation for receipt of good or services before payment is made.	Finance	CFO	The accounts payable invoice processing policy in policytech states "The department is responsible for verifying product has been received. After items have been verified, the accounts payable clerk processes the invoice utilizing the HTE system." The policy will be updated to add a procedure for the departments to document this procedure by initialing and dating the invoice or the packing slip to confirm receipt.		-	Р	3/31/2019		policy needs to be or March we spoke to regarding the chan	departments ge in policy. nplementing a New will change most ore, to be efficient, ait until we are
2			2	The City's current policies and procedures do not adequately address all aspects relating to segregation of duties when receiving goods and approving payment for goods.	Update the current written policies and procedures relating to processing purchases and segregated duties to provide more comprehensive guidance.	Finance	CFO	There are always at 2 least individuals involved in an a/p transaction at the dept level and an approver would most likely never be involved in the receipt of the goods. We believe the added procedure in step 1 will address this.			Р	3/31/2019			
3			3	The City's current policies and procedures do not adequately specify an appropriate process to ensure approval for payment was performed after the goods were received.	Update the current written policies and procedures to require that approval for payments should not be performed until after the documented received date.	Finance	CFO	This will be addressed with the added procedure in step 1.			Р	3/31/2019			
5			5	The vendor name listed on two purchasing invoices did not match the vendor name identified on the edit list and checks.	Provide additional training to supervisors that are involved with reviewing and approving purchasing documents.	Finance	CFO	The Finance Department Accounting Technician and the Accounting Manager confirm that the vendor selected matches the vendor name on the invoice. The accounts payable policy will be updated to reflect this procedure.			Р	3/31/2019			<b>\</b>
10			10	Required quotes or documentation of an exemption from the requirement were not provided for all relevant purchases.	Revise policies to provide additional clarification regarding the requirement for at least three quotes, and increase compliance through training and monitoring.	Finance	CFO	The purchasing & contracts policies and procedures will be updated to provide additional clarification regarding the requirement for quotes.			Y	12/31/2017	Feb-18		

# Carson City Capital Projects Process Review 05-02-18

	BOS	BOS						05-02-16			Finding		Actual	
Itom	Acceptance	Direction to						Remediation Plan		Est.	corrected?	Expected	Compl.	
		E-100 1 100 0	Doc No	Einding	Perommendation	Dent	Owner		Est. Cost		(Y, N, Partial)	Compl. Date	Date	Status Comments
No. 1	/Approval	Implement	Rec No.	Finding	Recommendation  Develop and utilize a scorecard that establishes objective criteria to assist in the evaluation of capital projects during the capital planning selection process.	Dept.	Owner	(Course of Action & Expected Benefits)  Course of Action- Use current scorecard for sewer CIPs and modify and determine objective criteria to evaluate water and stromwater CIPs (Feb 2019).  Scorecards will be prepared for utility project CIPs in time for each year's budget planning period (typically around January/February). We will also plan on developing a scorecard for facility projects (Feb 2020). Ultimate goal is to use data collected through asset management program (work orders, maintenance costs, condition, etc.) to feed CIP decisions  Expected Benefits- Use of objective data/criteria will help us make effective data driven decisions and improve transparency in the CIP planning process.	Est. Cost	Savings	P	Feb 2019	Date	We have developed a scorecard for sewer CIP projects and are in the process of developing scorecards for water and stormwater capital projects to be ready for next FY budget planning period (Feb 2019). These scorecards evalaute projects and rank/prioritize using objective data such as age of pipe, material, condition, capacity, maintenance cost, street classification, risk of failure, consequence of failure, etc.
2					Cultivate a Project Management Manual that provides standardized templates, checklists, forms, and best practice guidance.			Course of Action- Create a project management checklist that guides PMs through all required steps to successfully complete a project. This checklist will reference other project management related documents that offer more detail on specific stages of project management (project initiation forms, guidelines to setting up project in Smartsheet, creating project schedules, QA/QC for projects, project closeout). The checklist will be placed in the project folder and be required to be completed for each CIP.  The checklist in combination with specific documents and forms related to project management will be located in a central site on the network and be considered the "Project Management Manual". There is no plan at this time to create an actual manual.  Expected Benefits- Lead to better management of capital projects			N	PM Checklist (Jan 2019)		In process of developing a project management checklist for project managers to complete for each CIP. This checklist will track from project initiation to closeout. This checklist will reference to other PM documents related to different stages of the project (project initiation forms, guidelines to setting up project in Smartsheet, creating project schedules, QA/QC for projects, project closeout). A draft of checklist has been developed and is currently in circulation for comments. We anticipate checklist to be completed and in-use by Jan 2019.  After completion of PM checklist, the checklist in combination with specific documents and forms related to project management will be located in a central site on the network and be considered the "Project Management Manual". There is no plan at this time to create an actual manual.
3					Subscribe to Electronic Signature Services to expedite the contract approval process.			Course of Action- Public Works will have the discussion with Purchasing & Contracts to see what options are available for electronic signature implementation.  Discussion will occur in Fall 2018 and then decision will be made on whether to pursue or not  Expected Benefits- If implemented, the contract approval process would be expedited			N	March 2019		We do spend a great amount of time collecting signatures and passing documents around, so exploring electronic signature options may be beneficial. Public Works will have the discussion with Purchasing & Contracts to see what options are available. Discussion will occur in Fall 2018 New ERP System will definitely have electronic approvals as well as some electronic signature options. We would like to wait until we are farther along in the implementation process.

### Carson City Capital Projects Process Review 05-02-18

	T			T						Finding		Actual	
BOS							Downalistica Plan		Ect		Exported	Compl.	
		D N .	ridi	Decemendation	Dant	0		Ect Cost	10000000000	N-00000-0000-0000-0000-0000-0000-	10000 • 0000000000000000000000000000000	12.20.3000	Status Comments
Item Accepta No. /Appro 4	1	Rec No.	Finding	Recommendation Utilize a single unique identifier for projects to ensure documentation clearly references each project.	Dept.	Owner	Remediation Plan (Course of Action & Expected Benefits)  Course of Action- Modify documents internal to public works to include project number along with contract number. The Public Works Financial Analyst does currebtly keep a cotnract register which does relate all contracts back to their unique project numbers, so the current method does work for searches/tracking, but could be improved. Discuss with Finance, Purchasing & Contracts and Public Works Financial Analyst to discuss options to be consistent with our project naming and unique identifier. Review ERP system capabilities to see if new system may lead to better tracking and streamline document searches in future.  Expected Benefits- Improve project document tracking and searches	Est. Cost	Est. Savings	corrected? (Y, N, Partial) P	Expected Compl. Date Nov 2018	Date	Status Comments  We currently assign single unique identifiers to projects, however these project numbers don't get referenced in all construction documents such as design or construction contracts (only contract numbers used). The Public Works Financial Analyst does keep a contract register, which links all contracts back to their associated unique project numbers. Therefore, everything can be searched and tracked with some effort.  We are in the process of modifying public works related construction documents (i.e. project completion memos and other documents used for construction management during construction) to reference both project numbers and contract numbers. We will plan on discussing with Finance, Purchasing & Contracts and Public Works Financial Analyst to discuss options to be consistent with our project naming and unique identifier. Plan on holding these discussions in fall of 2018. This process may also be improved with the capabilities/features of the new ERP system.  The project number assigned by Finance is supposed to be included on contracts with the account number. The new ERP system will allow for contract, payments, purchase orders, payroll and grants to be tied to specific projects. It also has the ability to store pertinent documents with the project.
6				Explore system support for staff payroll on capital projects to enable more efficient and effective tracking of Public Works staff time.  Clearly identify and separate capital project documents to properly track contract modifications.			Course of Action- Continue to learn more about the capabilities of the new ERP system. When ERP system is implemented and staff is trained, we will have the capabilities to provide more efficient and effective tracking of Public Works staff time. Anticipate ERP implementation to occur in next 12 months  Expected Benefits- Enable more efficient and effective tracking of Public Works staff time.  Course of Action- Modify or create new guidelines/policy that outline and clearly specify bid, conformed and contractual documents for each project. These guidelines will integrate with the project management checklist referred to in item #2.  Expected Benefits- Improve organization of project documents			N	July 2019  Dec 2018		The new ERP system will allow time entry for projects directly in the system. This will eliminate the necessity for the current method of keeping a separate project time sheet and then doing a journal entry to do the direct billing for Public Works Staff time.  In the meantime, we will work to update project timesheets more regularly to better track project costs in "real time"  Public Works staff is currently working on modifying project management procedural documents to clearly define and distinguish between bid documents, conformed documents and contract documents and to specify the location of where each of these document types should be filed in the project folder. These procedures will integrate with the project management checklist referred to in item #2. Properly designating the contract documents will help identify and track any changes made or modified via addenda

# Carson City Capital Projects Process Review 05-02-18

	BOS	BOS								Finding		Actual	
Item	Acceptance	Direction to		1			Remediation Plan		Est.	corrected?	Expected	Compl.	
No.		Implement	 Finding	Recommendation	Dept.	Owner	(Course of Action & Expected Benefits)	Est. Cost	Savings	(Y, N, Partial)	Compl. Date	Date	Status Comments
7	, , ,	•		Expand capital project close-			Course of Action - Create step-by-step procedure			Р	Jan 2019		A draft step-by-step procedure document outlining proper
				out processes to include a			document outlining proper project close-out. These						project close-out has been created and is currently in
				review of project costs,			guidelines will integrate with the project management						circulation for comments. We anticipate this close-out
				deliverables, and required			checklist referred to in item #2.						procedure to be completed and in-use by Jan 2019.
				documentation.									,
							Expected Benefits- Improve close-out of projects and						This will be added as step in the project management
							improve organization and how we manage projects in						checklist
							the future				June 2019		This will be added as a step in the project management
8				Create a project postmortem			Course of Action- Create a standard form that			N	June 2019		checklist and be required for PMs to complete before closing
				process to continuously			addresses lessons learned related to construction						out project. A standard form will be developed that addresses
				improve capital project			issues, quality control, external department						
				efficiencies.			coordination (for projects where public works PMs run						lessons learned related to construction issues, quality control,
							a project for Parks department), comparing final						external department coordination (for projects where public
							outcomes to scope, cost outcomes, performance						works PMs run a project for Parks department), comparing
							measures, and project objectives (such as						final outcomes to scope, cost outcomes, performance
							milestones/targets). This document will integrate with						measures, and project objectives (such as
							the project management checklist referred to in item						milestones/targets).
1							#2.						
1													This postmortem form will be required to be completed by
1							This postmortem form will be required to be						PMs before a project can be closed out
1							completed by PMs before a project can be closed out.						
1			2										
							Expected Benefits- Improve future management of						
							proiects						

### Carson City Pulbic Guardian Foll Up Review 05-03-18

	DOC.	DOC 1						05-03-18			Finding		Actual	
	BOS	BOS						Remediation Plan		Est.	corrected?	Expected	Compl.	
Item	Acceptance			etdt	Recommendation	Dant	Owner	(Course of Action & Expected Benefits)	Est. Cost	Savings	(Y, N, Partial)	Compl. Date	Date	Status Comments
No.	/Approval	Implement	Rec No.	Finding		Dept.	Owner		LSt. COSt	Javings		compil bate		I included this information in my last
1			1		Consider incorporating the			This information will be included in all BOS			Υ			BOS report on 6/21/18.
					number of wards per			reports.						1803 Teport on 0/21/18.
					caseworker in quarterly BOS									
					reports to demonstrate									
					workload.									
2			2		To ensure Public Guardian			Working on a plan to hire an on-call list of			Р	12/31/2018		Currently we have one person on call
					staff operate at their highest			qualified persons to assist with transportation of						for transportation otherwise the
					and best use, consider			clients.						Publilc Guardian or her Deputy
					establishing a list of pre-									transports cleints to appointments.
					qualified, on-call hourly									
					contractors to assist with ward									
					transportation needs.									
3			3		Ensure all files are maintained			Currently all files of deceased clients or closed			Р	Ongoing	1	This is an ongoing process all court
					in fire-proof file cabinets by			files are kept for 7 years and are stored in the						documents are now scanned to
					destroying files of wards			basement storage room in City Hall.						online files.
					deceased 7 or more years.									
4			4		Continue developing						P	Ongoing		This policies and procedures will be
"			_		comprehensive policies and									updated as laws and best practices
					procedures to document									change.
					institutional knowledge.									~
5			5		Conduct a follow-up study in						N		6/1/2020	
					two years to assess									
					compliance with the asset									
					liquidation processes.									
6			6		Establish dual control entry						N			This option needs to be researched
					requirements to the storage									
					unit through an updated				-					
					combination lock system.									The state of the s
7			7		Consider developing standard			When we next have a house to liquidate we will			Р			This is difficult as we use different
					contracts with approved			have a signed contract with the vendor chosen.				1		vendors for different types of jobs and they are few and far between in
					vendors for asset liquidation.									most cases.
					Canaidan utiliaina tha Cit. /-			We will consider this option when the time comes		-	N			111031 (4353.
8			8		Consider utilizing the City's			and we are notified of the auction date and time.	`[					
					surplus property auctions to			and we are notified of the auction date and time.				1		
					sell ward assets, where applicable and convenient.							1		
					applicable and convenient.									

### Carson City FY 2017 CAFR and Single Audit 11-30-17

	BOS	BOS						11-50-17			Finding	T	Actual	
Item	Acceptance	Direction to	Finding		87			Remediation Plan		Est.	corrected?	Expected	Compl.	
No.	Comment of the Commen	Implement	No.	Finding	Recommendation	Dept.	Owner	(Course of Action & Expected Benefits)	Est. Cost	Savings	(Y, N, Partial)	Compl. Date	Date	Status Comments
2	учения		2017-A	The City did not have adequate internal controls to ensure cash was evaluated, disclosed, and recognized appropriately.  The City did not have adequate internal controls to ensure the disclosure of the funded status and funding progress notes and the schedule of Funding progress – other post employment benefits (RSI) was	Enhance internal controls to ensure cash is evaluated, disclosed, and recognized appropriately.  Enhance internal controls to ensure the disclosure of the funded status and funding progress notes and the schedule of funding progress – other post employment benefits (RSI) are evaluated,	Бер.		Carson City will ensure that all information for each Journal Entry is included and reviewed for errors prior to posting, not sure the summary sheets.  We will ensure we use the correct figures from the actuary going forward for financial reporting purposes. We have discussed the difference between the two Unfunded Actuarially Accrued Liability figures, both dated 6/30/17, and will make sure the correct figure is included going forward.	\$ -	0	y	6/30/2018 6/30/2018	Dute	We compiled an accumulation of restricted funds from various Bank Statements. That spreadsheet contained the error and was attached as support for the journal entry; however, the Statements were not.  We had been pulling the same number from the OPEB report for several years, however, the auditors alerted us, that we should have been picking up a different number in FY17. We had to call the actuary to determine the difference, as both figures were labeled "Unfunded Actuarially Accrued Liability 6/30/17"
3				appropriately, if applicable.  The Transportation Division of	The Transportation Division of the Carson City Public Works Department should enhance internal controls to ensure that reimbursement requests are submitted only for appropriate expenditures and that internal controls requiring review and approval are followed.			Public Works has moved the preparation of the reimbursements to someone who is more familiar with our financial reporting system. Finance has reviewed several requests before they were submitted (time permitting), and have noted no issues with the new process.	\$ -	0	Y	6/30/2018		This relates to a duplicate reimbursement request for an invoice paid once.
4			2017-002	The City's Finance Department did not have adequate procedures in place to ensure that all contracts entered into were in compliance with the applicable provisions.	The Transportation Division of the Carson City Public Works Department should enhance internal controls to ensure that all contracts under Federal awards follow the applicable provisions.			Eide Bailly, our new Internal Auditor has been contracted to do a special review of the Public Works Contracting procedures, relating to grants, in order to ensure the finding is corrected for future audits. Projects are no hold until these procedures are performed.	\$10,400	0	N	12/31/18		Several entities got the same finding from Eide Bailey, so they can help clean up our procedures to ensure we don't make the same mistake going forward.

This Dage is intentionally left blank.



Report To: Audit Committee Meeting Date: 07/31/2018

Staff Contact: Sheri Russell, Chief Financial Officer, Steve Ferguson, Audit Committee Chairman, and Nielsine Shark Audit Managan

Sherk, Audit Manager

Agenda Title: For Possible Action: Discussion and possible action to identify, discuss, and provide recommendations to the Board of Supervisors on projects to be performed by the Internal Auditor for the period ending June 30, 2019. (Sheri Russell, srussell@carson.org)

Staff Summary: Eide Bailly, LLP will work with the Audit Committee to develop a FY19 work plan. Eide Bailly has reviewed the prior meeting, and is prepared to provide recommendations (including project budgets) for suggested future internal audits/reviews.

Agenda Action: Formal Action/Motion Time Requested: 20 minutes

## **Proposed Motion**

Will depend on the discussion and possible recommendations.

## Board's Strategic Goal

**Efficient Government** 

## Previous Action

Fiscal year 2018 internal audit program was approved by the Audit Committee on July 12, 2017. The program was approved by the Board of Supervisors on August 3, 2017.

## Background/Issues & Analysis

According to Carson City Municipal Code 2.14.040 the Audit Committee will review and make recommendations to the Board of Supervisors regarding the annual financial audit, performance, compliance and efficiency audits, including specific issues of concern providing a higher level of accountability over the use of public funds and the adequacy of any city department or office performance measure for internal audit purposes.

The Board approved Contract 1718-137 to appoint Eide Bailly, LLP as the City's internal auditor on June 21, 2018. Eide Bailly is our former external auditor, and therefore, very familiar with the City's operations and the steps necessary to minimize risk in the future and improve operating efficiencies. The Internal Auditor will work with the Audit Committee to prioritize and develop internal audit/review projects based on an annual risk assessment review. The Audit Committee will oversee the Internal Auditor's recommendations and the City's implementation of those recommendations to protect the City from potential fraud, waste and abuse of city resources and property.

<u>Applicable Statute, Code, Policy, Rule or Regulation</u> Carson City Charter Chapter 3.075, Carson City Municipal Code 2.14.040 19

Financial Information  Is there a fiscal impact? $\square$ Yes $\square$ No		
If yes, account name/number: General Fund Int	ernal Auditor / Professional	Services
101-0800-415-03-09		
Is it currently budgeted? $oxtimes$ Yes $oxtimes$ No		
Explanation of Fiscal Impact: \$110,000 has been	n budgeted for fiscal year 201	19.
<u>Alternatives</u> N/A		
Board Action Taken:  Motion:	1)	Aye/Nay
(Vote Recorded By)		

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## **Internal Audit Proposed Schedule for 2018-2019**

Internal Audit Proposed Schedule		Budget mount	Budget Hours
Risk Assessment Evaluation - Interviews with department directors/elected officials to perform update risk assessment to evaluate risks to the City	\$	23,500	200
Accounts Receivable - Review of operations and internal controls	\$	23,500	200
Contracts - Review of operations and internal controls	\$	23,500	200
Fire Overtime Study - Review of operations and internal controls	\$_	23,500	200
Temporary Staffing Study - Review of operations and internal controls	\$	23,500	200
Grants Review - Review of operations and internal controls surrounding the compliance of grants	\$	23,500	200
Cybersecurity - Review of operations and internal controls	\$	16,175	150
Follow-up on Prior Year Internal Audit Findings	\$	9,500	100
Contingency	\$	9,500	100