CARSON CITY CONSOLIDATED MUNICIPALITY NOTICE OF MEETING OF THE AUDIT COMMITTEE

Day: Tuesday

Date: January 29, 2019
Time: Beginning at 3:30 pm

Location: Community Center, *Bonanza Room

851 East William Street Carson City, Nevada

REVISED AGENDA*

- 1. Call to Order
- 2. Roll Call

3. Public Comments and Discussion:

The public is invited at this time to comment on and discuss any topic that is relevant to, or within the authority of, the Carson City Audit Committee. In order for members of the public to participate in the Committee's consideration of an agenda item, the Committee strongly encourages members of the public to comment on an agenda item during the item itself. No action may be taken on a matter raised under public comment unless the item has been specifically included on the agenda as an item upon which action may be taken.

- 4. For Possible Action: Approval of Minutes October 23rd, 2018
- 5. For Possible Action: Adoption of Agenda

6. Meeting Items

6.A For Possible Action: Discussion and possible action regarding the monitoring, review and closure of internal audit findings and/or recommendations included in the Audit Findings Tracking Report and provide a recommendation to the Board of Supervisors to close completed findings and/or recommendations. (Sheri Russell, SRussell@carson.org)

Staff Summary: City staff will discuss the monitoring, review and closure of the previous internal auditor findings and/or recommendations included in the Audit Findings Tracking Report.

6.B For Possible Action: Presentation by Eide Bailly on the Risk Assessment for the Audit Committee's consideration, discussion, and possible recommendation on future procedures. (Sheri Russell, srussell@carson.org)

Staff Summary: The Audit Committee directed Eide Bailly to perform a Risk Assessment at the July 30, 2018 meeting. Eide Bailly, LLP will present their Risk Assessment and

recommendations to the Audit Committee for discussion and possible recommendations on future procedures.

6.C For Discussion Only: To provide an update on agreed upon procedures performed by Eide Bailly regarding the Fire Overtime Study and the Temporary Staffing Study. (Sheri Russell, SRussell@carson.org)

Staff Summary: Representatives from Eide Bailly, LLP will be providing an update regarding the agreed upon procedures for the Fire Overtime Study and the Temporary Staffing Study.

6.D For Discussion Only: To consider dates for the next meeting of the Audit Committee.

7. Public Comment:

The public is invited at this time to comment on any matter that is not specifically included on the agenda as an action item. No action may be taken on a matter raised under this item of the agenda.

8. For Possible Action: To Adjourn

Agenda Management Notice - Items on the agenda may be taken out of order; the public body may combine two or more agenda items for consideration; and the public body may remove an item from the agenda or delay discussion relating to an item on the agenda at any time.

Titles of agenda items are intended to identify specific matters. If you desire detailed information concerning any subject matter itemized within this agenda, you are encouraged to call the responsible agency or the City Manager's Office. You are encouraged to attend this meeting and participate by commenting on any agendized item.

Notice to persons with disabilities: Members of the public who are disabled and require special assistance or accommodations at the meeting are requested to notify the City Manager's Office in writing at 201 North Carson Street, Carson City, NV, 89701, or by calling (775) 887-2100 at least 24 hours in advance.

To request a copy of the supporting materials for this meeting contact Emily Toups at etoups@carson.org or call (775) 887-2133.

This agenda and backup information are available on the City's website at www.carson.org, and at the Finance Office - City Hall, 201 N. Carson Street, Ste 3, Carson City, Nevada (775) 887-2133.

This notice has been posted at the following locations:
Community Center 851 East William Street
City Hall 201 North Carson Street
Carson City Library 900 North Roop Street
Community Development Permit Center 108 Proctor Street
http://notice.nv.gov

* Due to renovations in the Sierra Room, the location of this meeting has been moved to the Bonanza Room on the east side of the Community Center. All other aspects of the agenda remain the same.

CARSON CITY AUDIT COMMITTEE Minutes of the October 23, 2018 Meeting Page 1

A regular meeting of the Carson City Audit Committee was scheduled for 3:30 p.m. on Tuesday, October 23, 2018 in the Community Center Sierra Room, 851 East William Street, Carson City, Nevada.

PRESENT: Chairperson Stephen Ferguson

Member Lori Bagwell Member Ernie Mayhorn

STAFF: Nancy Paulson, City Manager

> Sheri Russell, Chief Financial Officer Dan Yu, Chief Deputy District Attorney Kathleen King, Chief Deputy Clerk

NOTE: A recording of these proceedings, the committee's agenda materials, and any written comments or documentation provided to the Clerk, during the meeting, are part of the public record. These materials are available for review, in the Clerk's Office, during regular business hours.

- 1 2. CALL TO ORDER AND ROLL CALL (3:34:33) Chairperson Ferguson called the meeting to order at 3:34 p.m. Ms. King called the roll; a quorum was present. Vice Chairperson Bertrand and Member Strasburg were absent.
- 3. PUBLIC COMMENTS AND DISCUSSION (3:34:52) - Chairperson Ferguson entertained public comment; however, none was forthcoming.
- 4. POSSIBLE ACTION ON APPROVAL OF MINUTES - July 31, 2018 (3:35:34) - Chairperson Ferguson introduced this item, and entertained a motion. Member Mayhorn moved to approve the minutes, as presented. Member Bagwell seconded the motion. Motion carried 3-0.
- 5. POSSIBLE ACTION ON ADOPTION OF AGENDA (3:36:20) - Chairperson Ferguson introduced this item, and entertained modifications to the agenda. Ms. Russell advised that item 6(D) would be a discussion-only item. Chairperson Ferguson entertained additional modifications to the agenda and, when none were forthcoming, deemed the agenda adopted as published.

6. **PUBLIC MEETING ITEMS:**

6(A) DISCUSSION AND POSSIBLE ACTION REGARDING THE MONITORING, REVIEW. AND CLOSURE OF INTERNAL AUDIT FINDINGS INCLUDED IN THE AUDIT FINDINGS TRACKING REPORT AND TO PROVIDE RECOMMENDATIONS TO THE BOARD OF SUPERVISORS FOR CLOSURE OF COMPLETED PROJECTS (3:37:15) - Chairperson Ferguson introduced this item, and Ms. Russell presented the agenda materials. Ms. Russell responded to questions throughout the presentation, and extensive discussion took place regarding each of the internal audits. Chairperson Ferguson entertained a motion. Member Bagwell moved to close the items, as recommended on the spreadsheet presented. Member Mayhorn seconded the motion. Motion carried 3-0.

DRAFT

CARSON CITY AUDIT COMMITTEE Minutes of the October 23, 2018 Meeting Page 2

DRAFT

- 6(B) POSSIBLE ACTION TO PROVIDE DIRECTION, UPON REVIEW OF AGREED-UPON PROCEDURES, TO EIDE BAILLY AND STAFF REGARDING THE FIRE OVERTIME STUDY AND THE TEMPORARY STAFFING STUDY CURRENT AUDIT WORK PROGRAM UPDATE (4:05:14) Chairperson Ferguson introduced this item, and Eide Bailly Partner Dan Carter presented the agenda materials in conjunction with displayed slides. Mr. Carter, Fire Chief Sean Slamon, and Ms. Russell responded to questions of clarification, and discussion ensued. In response to a question, Mr. Carter acknowledged sufficient direction. No formal action was taken.
- 6(C) POSSIBLE ACTION TO PROVIDE DIRECTION, UPON DISCUSSION WITH CHIEF INFORMATION OFFICER ERIC VON SCHIMMELMANN, REGARDING CYBERSECURITY PROCEDURES TO EIDE BAILLY LLP AND STAFF (4:34:51) Eide Bailly Partner Dan Carter presented the agenda materials for this item. Mr. Carter and Chief Information Officer Eric Von Schimmelmann responded to questions of clarification. No formal action was taken.
- 6(D) POSSIBLE ACTION REGARDING A PRESENTATION BY EIDE BAILLY ON THE RISK ASSESSMENT FOR THE AUDIT COMMITTEE'S CONSIDERATION, DISCUSSION, AND POSSIBLE RECOMMENDATION ON FUTURE PROCEDURES (4:41:15) Chairperson Ferguson introduced this item, and Eide Bailly Partner Dan Carter presented the agenda materials in conjunction with displayed slides. Mr. Carter and Ms. Russell responded to questions of clarification, and discussion followed.

In response to a question, Mr. Carter reviewed projects to be reported on at the next committee meeting. A brief discussion took place to schedule the next committee meeting, and consensus indicated 3:30 p.m. on Tuesday, January 29, 2019.

- **7. PUBLIC COMMENT** (5:02:08) Chairperson Ferguson entertained public comment; however, none was forthcoming.
- **8. ACTION TO ADJOURN** (5:02:26) Chairperson Ferguson adjourned the meeting at 5:02 p.m.

The Minutes of the October 23, 2018 Carson City Audit Committee meeting are so approved this _____ day of January, 2019.

STEPHEN FERGUSON, Chair	



Report To: Audit Committee Meeting Date: January 29, 2019

Staff Contact: Sheri Russell, Chief Financial Officer

Agenda Title: For Possible Action: Discussion and possible action regarding the monitoring, review and closure of internal audit findings and/or recommendations included in the Audit Findings Tracking Report and provide a recommendation to the Board of Supervisors to close completed findings and/or recommendations. (Sheri Russell, SRussell@carson.org)

Staff Summary: City staff will discuss the monitoring, review and closure of the previous internal auditor findings and/or recommendations included in the Audit Findings Tracking Report.

Agenda Action: Formal Action/Motion Time Requested: 15 minutes

Proposed Motion

Will depend on the discussion. I move to [continue the monitoring and review of the items as discussed or] recommend to the Board of Supervisors closing the items discussed based on the correction of findings and recommendations included in the Audit Findings Tracking Report.

Board's Strategic Goal

Efficient Government

Previous Action

N/A

Background/Issues & Analysis

October 23, 2018 - Staff brought the list of findings and/or recommendations to the Committee, and several of the items were deemed corrected, and closed at the November 15, 2018 Board of Supervisors meeting.

Applicable Statute. Code, Policy, Rule or Regulation

N/A

Financial Information

Is there a fiscal impact? \square Yes \boxtimes No

If yes, account name/number:

Is it currently budgeted? ☐ Yes ☐ No

Explanation of Fiscal Impact:

Alternatives

N/A

Final Version: 12/04/15

Board Action Taken:		
Motion:	1)	Aye/Nay
	2)	
(Vote Recorded By)		

Staff Report Page 2

Carson City Internal Audit Summary January 29, 2019

Carson City - Audit Findings Tracking Summary Report (revised 11-16-18)

	Report	BOS Report	Reporting	Report	Completed	AC	BOS	Notes
Report Name	Submittal	Approval	Entity	Findings	Findings	Approval	Approval	
Community Facility Cost Recovery Study	11/28/2012	1/17/2013	Internal Auditor	15	15			
Community Facility Cost Recovery Eagle Valley Gol	10/3/2012	5/16/2013	Internal Auditor	4	4			
Fleet Management Efficiency Study	6/22/2013	7/18/2013	Internal Auditor	24	24			
Fleet Utilization Study	1/30/2014	4/3/2014	Internal Auditor	12	12			
Employee Efficiency Study	11/25/2014	12/4/2014	Internal Auditor	27	27			
Internal Controls Review	3/31/2015	6/4/2015	Internal Auditor	42	42	4/21/2015	11/15/2018	
Performance Measures Development	6/3/2015		Internal Auditor	1	0	6/7/2016		1 open finding
Policy and Procedures Review	3/22/2016		Internal Auditor	5	5		12/21/2017	
Payroll Internal Controls Testing	7/27/2016	12/21/2017	Internal Auditor	2	2	8/8/2016	11/15/2018	
P-card Internal Controls Testing	7/27/2016	12/21/2017	Internal Auditor	2	2	8/8/2016	11/15/2018	
Small Works Projects Review	2/17/2017	12/21/2017	Internal Auditor	4	4	2/14/2017	12/21/2017	
Public Guardian Review	5/1/2017	12/21/2017	Internal Auditor	13	13	5/9/2017	11/15/2018	
Purchasing and AP Internal Controls Testing	7/6/2017	12/21/2017	Internal Auditor	12	12	7/12/2017	11/15/2018	
HTE Access Controls Testing	9/26/2017	12/21/2017	Internal Auditor	7	7	10/3/2017	12/21/2017	
FY 2014 CAFR	12/18/2014	12/18/2014	External Auditor	5	5	3/22/2016	12/18/2014	
FY 2015 CAFR	12/17/2015	12/17/2015	External Auditor	5	5	3/22/2016	12/17/2015	
Capital Projects Process Review	5/3/2018		Internal Auditor	8	0	5/10/2018		
Public Guardian Follow Up Review	5/3/2018		Internal Auditor	8	4	5/10/2018		Partial Findings Completed 11/15/18
FY 2017 CAFR and Single Audit	11/30/2017	12/21/2017	External Auditor	4	3	5/10/2018		Partial Findings Completed 11/15/18
FY 2018 CAFR and Single Audit	12/6/2018		External Auditor	3		12/6/2018		
Total (including archived reports)				203	186			

Legend:

Report Submittal = date report submitted to City

BOS Report Approval = date report adopted by BOS

Reporting Entity = organization that prepared the report

Report Findings = number of findings in the report

Completed Findings = number of findings completed by management

AC Approval = Audit Committee approval of completed findings

BOS Approval = Board of Supervisors approval of completed findings

Notes = notes about findings

Findings Addressed - project closed
Partially Addressed items
Not yet addressed

Carson City Capital Projects Process Review 05-02-18

	BOS	BOS		Ī		05-02-	10		Finding		Actual	
Item	Acceptance					Remediation Plan		Est.	corrected?	Expected	Compl.	
No.	/Approval		Recommendation	Dept.	Owner	(Course of Action & Expected Benefits)	Est. Cost		(Y, N, Partial)	Compl. Date	Date	Status Comments
1	5/3/2018		Develop and utilize a	PW	O Willer	Course of Action- Use current scorecard for sewer CIPs	Est. Cost	Savings	P	Feb 2019		We have developed a scorecard for sewer CIP projects and are in
_	3,3,2010		scorecard that establishes			and modify and determine objective criteria to			·	. 60 2015		the process of developing scorecards for water and stormwater
			objective criteria to assist in			evaluate water and stromwater CIPs (Feb 2019).						capital projects to be ready for next FY budget planning period
			the evaluation of capital			Scorecards will be prepared for utility project CIPs in						(Feb 2019). These scorecards evalaute projects and rank/prioritize
			projects during the capital			time for each year's budget planning period (typically						using objective data such as age of pipe, material, condition,
			planning selection process.			around January/February). We will also plan on						capacity, maintenance cost, street classification, risk of failure,
			,			developing a scorecard for facility projects (Feb 2020).						consequence of failure, etc.
						Ultimate goal is to use data collected through asset						January 2019 Update- On track with scorecards for sewer, water
						management program (work orders, maintenance						and stormwater projects to prioritize CIPs for this coming fiscal
						costs, condition, etc.) to feed CIP decisions						year (FY 2020). Scorecard for facility projects to be developed in
												Feb. 2020.
						Expected Benefits - Use of objective data/criteria will						
						help us make effective data driven decisions and						
						improve transparency in the CIP planning process.						
2	5/3/2018	NDN	Cultivate a Project	PW		Course of Action - Create a project management			Р	PM Manual		In process of developing a project management checklist for
			Management Manual that			checklist that guides PMs through all required steps to				(July 2019)		project managers to complete for each CIP. This checklist will track
			provides standardized			successfully complete a project. This checklist will						from project initiation to closeout. This checklist will reference to
			templates, checklists, forms,			reference other project management related						other PM documents related to different stages of the project
			and best practice guidance.			documents that offer more detail on specific stages of						(project initiation forms, guidelines to setting up project in
						project management (project initiation forms,						Smartsheet, creating project schedules, QA/QC for projects,
						guidelines to setting up project in Smartsheet, creating						project closeout). A draft of checklist has been developed and is
						project schedules, QA/QC for projects, project						currently in circulation for comments. We anticipate checklist to be
						closeout). The checklist will be placed in the project						completed and in-use by Jan 2019.
						folder and be required to be completed for each CIP.						
												After completion of PM checklist, the checklist in combination with
						The checklist in combination with specific documents						specific documents and forms related to project management will
						and forms related to project management will be						be located in a central site on the network and be considered the
						located in a central site on the network and be						"Project Management Manual". There is no plan at this time to
						considered the "Project Management Manual". There						create an actual manual.
						is no plan at this time to create an actual manual.						January 2019 Update- The decision was made in December 2018 to
												create a formal project management manual. A working group,
						Expected Benefits - Lead to better management of						consisting of different personnel across public works that is
						capital projects						involved with various stages of capital projects, was formed to help
												develop the contents of the manual. The manual is about 1/3 of
												the way done and will be complete in time to manage next fiscal
												year's capital projects (July 2019). This manual will include
												standardized tmeplates, checklists, forms and best practice
												guidance as intially recommended by auditor. (See all PM Manual
												References Below)

Carson City Capital Projects Process Review 05-02-18

_	1					05-02-	10					
	BOS	BOS							Finding		Actual	
Iten	Acceptance	Direction to				Remediation Plan		Est.	corrected?	Expected	Compl.	
No	/Approval	Implement	Recommendation	Dept.	Owner	(Course of Action & Expected Benefits)	Est. Cost	Savings	(Y, N, Partial)	Compl. Date	Date	Status Comments
3	5/3/2018	NDN	Subscribe to Electronic Signature Services to expedite the contract approval process.	PW		Course of Action- Public Works will have the discussion with Purchasing & Contracts to see what options are available for electronic signature implementation. Discussion will occur in Fall 2018 and then decision will be made on whether to pursue or not Expected Benefits- If implemented, the contract approval process would be expedited			N	October 2019		We do spend a great amount of time collecting signatures and passing documents around, so exploring electronic signature options may be beneficial. Public Works will have the discussion with Purchasing & Contracts to see what options are available. Discussion will occur in Fall 2018 New ERP System will definitely have electronic approvals as well as some electronic signature options. We would like to wait until we are farther along in the implementation process. January 2019 Update- Meeting was held in Fall 2018 and decision was made to wait until new ERP system is rolled out. The ERP system will include electronic approvals as well as some electronic signature options.
4	5/3/2018		Utilize a single unique identifier for projects to ensure documentation clearly references each project.	PW		Course of Action- Modify documents internal to public works to include project number along with contract number. The Public Works Financial Analyst does currebtly keep a cotnract register which does relate all contracts back to their unique project numbers, so the current method does work for searches/tracking, but could be improved. Discuss with Finance, Purchasing & Contracts and Public Works Financial Analyst to discuss options to be consistent with our project naming and unique identifier. Review ERP system capabilities to see if new system may lead to better tracking and streamline document searches in future. Expected Benefits- Improve project document tracking and searches			Y	Nov 2018		We currently assign single unique identifiers to projects, however these project numbers don't get referenced in all construction documents such as design or construction contracts (only contract numbers used). The Public Works Financial Analyst does keep a contract register, which links all contracts back to their associated unique project numbers. Therefore, everything can be searched and tracked with some effort. We are in the process of modifying public works related construction documents (i.e. project completion memos and other documents used for construction management during construction) to reference both project numbers and contract numbers. We will plan on discussing with Finance, Purchasing & Contracts and Public Works Financial Analyst to discuss options to be consistent with our project naming and unique identifier. Plan on holding these discussions in fall of 2018. This process may also be improved with the capabilities/features of the new ERP system. The project number assigned by Finance is supposed to be included on contracts with the account number. The new ERP system will allow for contract, payments, purchase orders, payroll and grants to be tied to specific projects. It also has the ability to store pertinent documents with the project. January 2019 Update- All contract documents have been modified to make reference to contract number and project number to easily help Finance, Contracts and Public Works Department clearly track public works related construction documents through life of a project. The new ERP system will help make this tracking even better.

Carson City Capital Projects Process Review

05-02-18

	BOS	BOS							Finding		Actual	
	-	Direction to			_	Remediation Plan		Est.	corrected?	Expected	Compl.	
		Implement	Recommendation	Dept.	Owner	(Course of Action & Expected Benefits)	Est. Cost	Savings	(Y, N, Partial)	Compl. Date	Date	Status Comments The new CDD system will allow time on the for projects directly in
5	5/3/2018		Explore system support for staff payroll on capital projects to enable more efficient and effective tracking of Public Works staff time.	PW		Course of Action- Continue to learn more about the capabilities of the new ERP system. When ERP system is implemented and staff is trained, we will have the capabilities to provide more efficient and effective tracking of Public Works staff time. Anticipate ERP implementation to occur in next 12 months Expected Benefits- Enable more efficient and effective tracking of Public Works staff time.			N	July 2020		The new ERP system will allow time entry for projects directly in the system. This will eliminate the necessity for the current method of keeping a separate project time sheet and then doing a journal entry to do the direct billing for Public Works Staff time. In the meantime, we will work to update project timesheets more regularly to better track project costs in "real time"
6	5/3/2018	NDN	Clearly identify and separate capital project documents to properly track contract modifications.	PW		Course of Action- Modify or create new guidelines/policy that outline and clearly specify bid, conformed and contractual documents for each project. These guidelines will integrate with the project management checklist referred to in item #2. Expected Benefits- Improve organization of project documents			Р	(PM Manual) July 2019		Public Works staff is currently working on modifying project management procedural documents to clearly define and distinguish between bid documents, conformed documents and contract documents and to specify the location of where each of these document types should be filed in the project folder. These procedures will integrate with the project management checklist referred to in item #2. Properly designating the contract documents will help identify and track any changes made or
7	5/3/2018	NDN	Expand capital project close-	PW		Course of Action- Create step-by-step procedure			P	(PM Manual)		modified via addenda January 2019 Update- Public Works has completed developing specific folder locations and guidelines for project managers to follow to place bid documents, confromed documents and contract documents. This process will also be added to the PM Manual to be completed in July 2020 A draft step-by-step procedure document outlining proper project
	3/3/2010		out processes to include a review of project costs, deliverables, and required documentation.	. :		document outlining proper project close-out. These guidelines will integrate with the project management checklist referred to in item #2. Expected Benefits- Improve close-out of projects and improve organization and how we manage projects in the future				July 2019		close-out has been created and is currently in circulation for comments. We anticipate this close-out procedure to be completed and in-use by Jan 2019. This will be added as step in the project management checklist January 2019 Update- Public Works has completed developing document outlining proper project close-out. This will formally be included as part of the PM Manual to be completed in time for next fiscal year projects.
8	5/3/2018	NDN	Create a project postmortem process to continuously improve capital project efficiencies.	PW		Course of Action- Create a standard form that addresses lessons learned related to construction issues, quality control, external department coordination (for projects where public works PMs run a project for Parks department), comparing final outcomes to scope, cost outcomes, performance measures, and project objectives (such as milestones/targets). This document will integrate with the project management checklist referred to in item #2. This postmortem form will be required to be completed by PMs before a project can be closed out. Expected Benefits- Improve future management of projects			Р	(PM Manual) July 2019		This will be added as a step in the project management checklist and be required for PMs to complete before closing out project. A standard form will be developed that addresses lessons learned related to construction issues, quality control, external department coordination (for projects where public works PMs run a project for Parks department), comparing final outcomes to scope, cost outcomes, performance measures, and project objectives (such as milestones/targets). This postmortem form will be required to be completed by PMs before a project can be closed out January 2019 Update- A draft document outlining proper project debrief process has been created by Public Works. This will formally be included as part of the PM Manual to be completed in time for next fiscal year projects.

Carson City Public Guardian Update Procedures 05-02-18

_	1 000	DOC			1			05-02-18	1		Finally a	ı	ı	
	BOS	BOS									Finding			
lte		ce Direction to						Remediation Plan		Est.	corrected?	Expected	Actual	
No	o. /Appro	al Implement	Rec No.	Finding	Recommendation	Dept.	Owner	(Course of Action & Expected Benefits)	Est. Cost	Savings	(Y, N, Partial)	Compl. Date	Compl. Date	Status Comments
2	2 5/3/20	8	2		To ensure Public Guardian staff operate at their highest and best use, consider establishing a list of prequalified, on-call hourly contractors to assist with ward transportation needs.			Working on a plan to hire an on-call list of qualified persons to assist with transportation of clients.			Υ	12/31/2018		This is done, we are adding in our SOP binder and adding more as we can. We have two licenced, bonded and insured transport, in addition the Public Guardian or Deputy Case Mgr can act as backup if required and we continue to search for additional vendors that meet comlience and safty standards.
3	3 5/3/20	8	3		Ensure all files are maintained in fire-proof file cabinets by destroying files of wards deceased 7 or more years.			Currently all files of deceased clients or closed files are kept for 7 years and are stored in the basement storage room in City Hall.			P	Ongoing		File cabinets with client info is locked, banker boxed for storage unit files, most have been labled for destroy date according to state guidelines. The cost of fireproof cabinets is cost prohibitive for the PG office, cost is approximately \$3000.00 for a four drawer file. All measures are being made to be paperless going forward.
6	5/3/20	8	6		Establish dual control entry requirements to the storage unit through an updated combination lock system.						Y			Done. Also as an added measure City Mgr and Deputy City Mgr each have the code to one lock in a sealed envelope for emergencies.
7	5/3/20	8	7		Consider developing standard contracts with approved vendors for asset liquidation.			When we next have a house to liquidate we will have a signed contract with the vendor chosen.			Y			We have a bid process for selling assets with realtors as well as any part of estate clean up and liquidation, adding to SOP vendor list that is licensed and bonded.

Carson City FY 2017 Audit Findings November 30, 2017

	BOS	BOS									Finding			
Item	Acceptance	Direction to	Finding					Remediation Plan		Est.	corrected?	Expected	Actual	
No.	/Approval	Implement	No.	Finding	Recommendation	Dept.	Owner	(Course of Action & Expected Benefits)	Est. Cost	Savings	(Y, N, Partial)	Compl. Date	Compl. Date	Status Comments
4				procedures in place to ensure that all contracts entered into	of the Carson City Public Works Department should			Eide Bailly, our new Internal Auditor has been contracted to do a special review of the Public Works Contracting procedures, relating to grants, in order to ensure the finding is corrected for future audits. Projects are no hold until these procedures are performed.	\$10,400	•	Y	12/31/18		Several entities got the same finding from Eide Bailey, so they can help clean up our procedures to ensure we don't make the same mistake going forward. UPDATE: Eide Bailly completed their procedures, we had a meeting to go over policy changes related to those recommendations on October 30th, and are now reaching out to Washoe County and other local governments to determine their response to the finding, before we make a final determination. Update: Auditors cleared finding, none of the other entities claim to have recieved the same finding, and all agencies have similar procedures. Pass on futher action.

Carson City FY 2018 Audit Findings November 30, 2018

_	POC	POC				1	1	November 30, 2018	1		Finding			
Itom	BOS Acceptance	BOS Direction to	Finding					Remediation Plan		Est.	Finding corrected?	Expected	Actual	
Item		Implement	No.	Finding	Decommendation	Dont	0		Est Cost			•		Status Comments
No.	/Approval	•		Finding	Recommendation	Dept.	Owner	(Course of Action & Expected Benefits)	Est. Cost	Savings	(Y, N, Partial)	•	Compl. Date	Status Comments
1			2018-001	Financial Statements may be	More attention and			Carson City will ensure that implementations of	\$ -	0	N	6/30/2019		We had quite a few staffing changes in the
					thoughful consideration be			new standards which can be challenging or non-						finance department at June 30, 2018, so in
					given to the suprvision and			recurring transactions are implemented and						order to get information ready timely,
				complicated and/or non-	review of complicated,			reviewed by the appropriate staff level						whoever had available time, did the work.
				reoccuring journal entries and	individually material and/or									We are fully staffed, and everyone is training
				other similar transactions	non-reoccurring journal									in their new positions, I suspect FY19 will be
					entries.									a much smoother process and the
														appropriate staff wil be able to take on new
														GASB implementations and it will be
														reviewed by the CFO instead of prepared by
														the CFO.
2			2018-002	Financial Statements may be	Finance Deparment attend			Management will be more invovled in the	\$ -	0	Р	6/30/2019		An amendedment was done on a Medicare
				materially misstated as a result	and or review minute of			meetings and committees to ensure we are aware						Contract with significantly increased the
				of the failure to appropriately,	various meeting and			of new agreements, in addition, the fire						amount of revenue the City was going to
				and timely, communicate	committees to ensure			department is updating their SOP's to ensure						receive. The agreement was executed on
				significant transactions and/or	awareness of what is going			Finance is aware of all new agreements within 5						November 17th, and we issued our FY17
				contractual changes between	on. As well as a greater			days of the execution of a new agreement or						audit report on November 30th. The auditor
				various operational	degree of person to person			amended agreement.						maintains that we should have known and
				departments and the Finance	communication between									accrued the revenue as a receivable.
				Department.	finance and other									Finance did not recieve a copy of the
					departments.									amended cotract until October 2018. We
														had quite a few staffing changes in Finance
														over the last year, we are now fully staffed,
														and this should not happen as we move
														forward.
3			2018-003	Failure to appropriately verify	City should verify that an			Purchasing & Contracts Department will verify	\$ -	0	Р	6/30/2019		There was a staffing change in FY18, I
				entity status and not dearred,	entity is not debarred,			debarment and suspension status on the System						believe this was a procedure that got lost
				suspended, or otherwise	suspended or otherwise			for Award Management (SAM) website. Moving						when the staffing change occurred. We will
				excluded from or ineligible for	excluded from or ineligible			forward a pdf print screen will be saved						also update procedures for the purchasing
				partiipation in Federal	for participation in Federal			electronically and a paper copy will be included in						and contracts position to indicate that this
				assistance programs or	assistance programs or			the contract project file as supporting						must be completed and documented prior
				acivities prior to entering into a	activity before entering into			documentation. The contract will not be executed						to executing the contract.
				covered transaction	a covered transaction.			until the verification is complete.						

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Report To: Audit Committee	Meeting Date: January 29, 2019
Staff Contact: Dan Carter, Partner, Eide Bailly, LLP	
Agenda Title: For Possible Action: Presentation by Committee's consideration, discussion, and possible srussell@carson.org)	y Eide Bailly on the Risk Assessment for the Audit recommendation on future procedures. (Sheri Russell,
· ·	le Bailly to perform a Risk Assessment at the July 30, 2018 essment and recommendations to the Audit Committee for procedures.
Agenda Action: Formal Action/Motion	Time Requested: 15 minutes
Proposed Motion I move to accept the Risk Assessment as presented. Board's Strategic Goal Efficient Government Previous Action July 30, 2018 - The Audit Committee directed Eide Ba Background/Issues & Analysis Previous Risk Assessment performed in 2012	
Applicable Statute, Code, Policy, Rule or Regu N/A	<u>lation</u>
$\frac{\text{Financial Information}}{\text{Is there a fiscal impact?}} \; \square \; \text{Yes} \boxtimes \; \text{No}$	
If yes, account name/number:	
Is it currently budgeted? \square Yes \square No	
Explanation of Fiscal Impact:	
Alternatives N/A	

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Motion:	1) 2)	Aye/Nay
(Vote Recorded By)		

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Prepared by:

Eide Bailly LLP

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RISK ASSESSMENT

Internal Audit departments operate using guidance provided by the International Professional Practices Framework (IPPF) published by the Institute of Internal Auditors. Standards of the IPPF address planning and indicate that risk-based plans should determine the priorities of the internal audit activity, consistent with the organization's goals. The internal audit activity's plan of engagements must be based on a documented risk assessment, undertaken at least annually. The input of senior management and the Audit Committee must be considered in this process.

This report describes how Internal Audit analyzed the City's risk environment, prioritized audit areas, and prepared the annual Audit Plan. The contents of this report are based on the following:

- Risk, control and governance largely determine the City's ability to achieve its objectives.
- City management is responsible for managing risk by implementing internal controls and providing reasonable assurance that they are operating as intended.
- Internal Audit is responsible for assessing risk by analyzing conditions that can impair the City's ability to achieve its objectives.
- Internal Audit is responsible for developing audit plans to review controls that City management has implemented to address risks.

What is a Citywide Risk Assessment?

The risk assessment is a means to assess various areas of the City. An auditor assessing risks to develop an audit plan or schedule while considering risks to programs and departments in a silo approach, this is designed to identify audits of a single department, program, or process. Additionally, we assess risks across the entire city to identify the risks to achieving overall City objectives. A Citywide risk assessment does not validate data or go into the same level of detail as an internal audit and should not be viewed as such.

The risk assessment and annual audit plan was developed through the completion of the following activities:

- Reviewing external financial auditor's results
- Assessing current and historical financial performance
- Discussions with Audit Committee, Senior Management, and City personnel
- Creating and distributing Citywide email survey
- Eide Bailly's general knowledge and observations of the City
- Past internal audits performed
- Information provided by the City

Risk assessment is a systematic process for utilizing professional judgments to evaluate probable adverse conditions and/or events and their potential effects on the City. The process starts with

identifying risks associated with business objectives linked through all levels of the City whether it is entity or process level.

- ➤ Entity level is the cornerstone for effective control. These objectives provide guidance on what the entity wants to achieve and should be consistent with budget, strategy, and business plans.
- **Process level** should align with entity level objectives but differ in that they relate directly to goal setting with specific targets and deadlines. It provides guidance for management focus.

Risk Assessment Methodology

The risk assessment is the first step in determining which areas of the City has high risk factors that should be considered for inclusion in the annual audit plan. Eide Bailly developed a risk assessment approach specifically tailored for the departments, programs, and processes of the City. We began by planning and gathering data to facilitate the direction of the risk assessment and to establish the risk types.

▶ Planning and Data Gathering: We began by understanding the City's operations by gathering the City's objectives, goals, and strategies in addition to the key financial, operational, and IT processes. Eide Bailly reviewed past financial audit reports for significant deficiencies or material weaknesses for financial risks. In addition, we took into consideration documentation provided to us and past audit work performed as a starting point to developing the email survey. For listing of departments and divisions included in the annual Risk Assessment see Appendix A.

Based on survey responses we facilitated detailed phone discussions to gain an understanding of the current controls, process structure, personnel involved, and supporting technology. After preliminary survey's and follow up on discussions, we spoke with Audit Committee members and senior management about their roles, responsibilities, and concerns they have with the City or their operations overall.

- ➤ **Develop Risk Types:** We began by defining risk and creating a risk framework. Risk is an event or condition that can negatively affect the ability of an organization to achieve its objectives. Risks are generally thought to be associated with taking actions; however, risks can also occur when no action is taken in the form of missed opportunities. This risk assessment incorporated ten (10) types of risks:
 - Public Exposure / Health & Safety Risks: This measure assesses risk in terms of keeping employees and citizens data safeguarded, as well as protection from serious injury. The measure takes into consideration that protecting the safety and health of Carson City citizens and employees is the highest priority and most significant responsibility of City government.
 - 2. **Governance and Stakeholder Risks:** Risks derived from the attitude and actions of elected officials and executive management related to accountability, transparency and continuous improvement. This measure presumes that risk is decreased based on

- effective internal controls, management oversite and audit frequency, both internal and external audits.
- 3. Business / Operational Risks: Risks derived from core business practices, which rely on systems, practices, programs, and people. Within this risk domain, are risks associated with a diverse number of operational areas. Risks associated with business objectives not being met due to poorly defined business strategies, poorly communicated strategies, or the City's inability to execute these strategies due to inadequate organizational structure, infrastructure or alignment. Strategic risk is managed by appropriate organizational governance. Failure to adequately plan and execute against organizational goals may result in significant damage to the City's reputation.
- 4. **Reputational Risks**: Risk in terms of potential negative public relations impacts caused by the level of visibility and/or public interest in conjunction with financial or operational performance exposure resulting the City's reputation being impaired or damaged. Reputation risk includes the risk that the City may be subject to lawsuit, poor management of an operational crisis, event or specific reputation issue, or City not meeting stakeholder expectations.
- 5. Liquidity and Negotiability Risks: Risk that processes may not be effective or efficient to meet the City's regulatory obligations and liquidity needs. Failure to maintain liquidity levels and manage cash flows within established amounts to meet known and reasonable unforeseen funding requirements. City is unable to meet its commitments, including debt maturities. This measure assesses risk based on the nature and volume of cash transactions and the ease of converting assets into cash.
- 6. **Performance Risks:** Risks in terms of improved planning and performance management process may not be effective, efficient, or focused on core business service delivery. Performance indicators do not align with performance indicators of the City. Failure to adequately monitor and respond to third party inferior service or lack of performance.
- 7. **Legal and Regulatory Risks:** Risks associated with a variety of federal, state, and local laws and regulations. Failure to follow prescribed directives may result in substantial fines, restrictions, loss of business, and/or legal action.
- 8. **Size of Audit Unit / Human Capital Risks:** Risks associated with the type of behaviors encouraged by management; the methods used to reward employees; the approach to consistently enforce policies and procedures; the selection, screening, and training of employees; and the reason and frequency of turnover.
- 9. **Revenue Risk:** Risks associated with the City's financial reporting being inaccurate, incomplete, or untimely due to a variety of factors including the pace of change, the amount of uncertainty, the presence of a large error, or the pressure on management to meet certain expectations.
- 10. **Budgeted Expense Risk:** This measure assesses risk based on the magnitude of an entity in terms of expenditures, the amount and volume of financial transactions and the number of employees.

- ➤ **Deliver Measures and Insights:** The risk assessment uses a systematic approach that ranks numerically the most important risks to the City. A common way to determine the relative significance of each risk is to "measure" it as a combination of the likelihood or probability of it occurring, and the impact if it does occur. Using the department data, surveys to management, input from the Audit Committee, past audits performed, and financial data and reports, an impact and likelihood score was calculated to map the risk for each auditable area.
 - o **Likelihood**: is calculated using several factors including.
 - Complexity of process
 - Volume of transactions known issues
 - Changes in personnel or processes
 - Level of monitoring and oversight
 - o **Impact:** is calculated using several factors including
 - Financial materiality
 - Degree of regulatory compliance
 - Operational and strategic impact to City objectives
 - Number of key IT systems
 - Fraud risk

Risk scores are summarized by assigning numbers to both impact and likelihood and multiplying these numbers based on weighted factors. The high number is assigned to the high impacts/likelihoods, and the low number to the low impacts/likelihoods. However, judgment is involved in evaluating whether a risk's likelihood and impact are low, medium, or high. Judgment along with the numerical ranking system balance the finality and certainty that exists in the scoring model.

Each of the ten (10) risk types are assigned a risk score between 0-10 for likelihood and a weighted multiplier between 0-20 for the impact. The total scores were sorted in ascending order from highest – most risky, to lowest – least risky and divided into four (4) categories:

- Low Risk: scores less than 450
- Low to Moderate Risk: scores of 450 to 489
- Moderate to High Risk: scores of 490 to 600
- High Risk: scores of 601 800

See **Appendix B** for listing of numerical ranking of departments by likelihood and impact of the ten (10) risk types to the City.

A high-risk score does not mean that a department is ineffectively managed, that sufficient controls are not in place, or that the function is not performing properly. A high-risk score

simply means that a negative event in that area would be particularly damaging or more likely to occur in the absence of effective controls.

The City's Audit Committee, senior management, and leadership are the responsible authority to prioritize which risks get the most attention and resources. Those charged with governance know their entity best and how best to manage the risks identified.



AUDIT PLAN

Internal audit was set up with an annual budget affording approximately 1,550 annual audit hours. We have structured our internal audit plan to fit within proximity to this budget. The internal audit budget also includes audit hours to administer the audit function, update the risk assessment annually, and conduct follow up audits to determine if agreed upon management actions have been satisfactorily completed.

The Audit Plan provides the City with a great deal of flexibility to address emerging issues in a timely manner, hours for specially requested audits not originally captured on the plan, and for urgent audit issues that arise throughout the year. Great care is given in the selection of these audits to ensure that there is widespread audit coverage in terms of both types of audits performed and in terms of the City's vast array of departments, service areas, activities and contracts.

The hours included for each audit are an estimate. Quarterly, the plan will be reassessed and adjusted to account for unanticipated requests and progress on current audits. Audit Committee will be briefed quarterly on the status of work completed to the approved Audit Plan and any adjustments that need to be made to hours and anticipated completion dates.

Based on the results of the risk assessment, professional judgment, findings from previous audit work, and information provided by city staff, the following areas are potential audit topics for FY 2019 – FY 2020.

2019 Proposed Internal Audit Plan	Dates	Hours
2019 Risk Assessment – Continue to meet with department directors and elected officials to update the risks/rankings identified in the 2018 risk assessment to refine the 2019 audit plan.	On-going	150
Citywide Budget Monitoring Audit – To test internal control structure of the budget monitoring process to ensure approval of budget authorizations, monitoring, proper use of methods and procedures, and transactions are timely and accurate.	TBS	150
Citywide Social Media Audit – To determine if adequate controls over using social media as a communication tool are in place. Additionally, to evaluate the City's guidance, policies, strategy, business objectives, monitoring, governance structure, and administration of social media throughout the City as a way of communicating with the media and public.	TBS	100

Citywide Audit of Fee Structure – To assess whether fees for key services cover the cost of services and follow applicable legal requirements. The audit may include benchmarking against similar municipalities and assess the administration of fee waivers.	TBS	150
Citywide Revenue & Accounts Receivable Audit — Internal Audit to assess revenue capture and collection processes. IA to identify all major sources of revenue for the City, including those that are paid indirectly through a third-party such as hotels, businesses, and the State to ensure that all charges and fees allowed by law are assessed and collected in a timely manner. Additionally, determine the entity responsible for ensuring controls over the revenue source(s) and verify the existence of strong internal controls and adequate segregation of duties.	TBS	200
Tax Exempt Property Audit – To evaluate the controls within the Assessor's Office over tax exemption determination, maintenances and tax role eligibility.	TBS	150
Accounts Payable Audit – To evaluate the accounts payable process and controls to determine that vendors are paid timely, duplicate invoices are not paid. Additionally, review processes and controls over procurement card issuance, purchasing guidelines, and individual and department transaction/purchase compliance.	TBS	200
Network Security Audit – Penetration Testing and Scanning to determine whether the City's data network is protected from unauthorized access and whether controls are effective in protecting network confidentiality, integrity, and availability.	TBS	250
Administration – Time to perform other procedures not otherwise associated with specific audits. Specially requested audits not originally captured on the plan, and for urgent audit issues that arise throughout the year.	Ongoing	200
Total budgeted hours – 2019		1,550

APPENDIX A – CONTACT LIST

The scope of the Citywide Risk Assessment included the following City Departments, related Divisions and associated Programs:

Department/Division/Program	Contact	Title			
Assessor	Dave Dawley	Assessor			
City Manager's Office	Nancy Paulson	City Manager			
Durchasing	-	Purchasing and Contracts			
Purchasing	Carol Akers	Administrator			
Public Guardian	Deborah Marzoline	Public Guardian			
Clerk-Recorder	Susan Merriwether	Clerk			
Recorder's Office, Public Meetings & Public Records Division, Elections Department, Marriage Department	Aubrey Rowlatt	Chief Deputy Clerk			
Community Development	Lee Plemel	Community Development Director			
Development Engineering	Stephen Pottey	PE, Project Manager			
Building & Safety	Ray Proffitt	Building Official			
Planning	Hope Sullivan	Planni <mark>ng</mark> Manager			
Redevelopment	Lee Plemel	Comm <mark>un</mark> ity Development Director			
Business License	Mariah Ziegenbein	Permit Technician			
Code Enforceme <mark>nt</mark>	Kevin McCoy	Compliance Officer			
Cooperative Extension	Lindsay Chichester	Extension Educator			
Courts - Judicial & Justice/Municipal	Max Cortes	Court Administrator			
Court Fines & Fees, Juvenile Court, Justice Court, Alternative Sentencing					
Culture & Recreation					
Parks	Jennifer Budge	Parks & Recreation Director			
Park Maintenance	Nick Wentworth	Park Maintenance Coordinator			
Recreation	Dan Earp	Recreation Superintendent			
Library	Sena Loyd	Library Director			
District Attorney	Jason Woodbury	District Attorney			
Finance	Sheri Russell	CFO			
Risk Management	Cecilia Meyer	Risk Management Coordinator			
Health & Human Services	Nicki Aaker	Director HHS			
Animal Services, Environmental Health, Human Services, Housing Programs, Workforce Program					

Department/Division/Program	Contact	Title		
Human Resources	Melanie Bruketta	Director Human Resources		
Information Technology	Eric VonSchimmelmann	Chief Information Officer		
Juvenile Services	Ali Banister	Chief of Juvenile Services		
Juvenile Probation, Juvenile Detention				
Public Safety				
Sheriff's Office	Ken Furlong	Sheriff		
Undersheriff, Administration, Business Office, Civil & Records, Communications Dispatch / 911, Detention, Investigations, Patrol	Ken Sandage	Undersheriff		
Fire Department	Sean Slamon	Fire Chief		
Administration, Operations, Prevention, Emergency Management, Emergency Medical, Training				
Public Works	Darren Schulz	Public Works Director		
Engineering	Dan Stucky	City Engineer		
Sanitation	Rit Palmer	Water Operations Supervisor		
Transportation	Lucia Maloney	Transportation Manager		
Utility Billing	Karen Leet	Department Business Manager		
Senior Center	Courtney Warner	Director		
Treasurer	Gayle Robertson	Treasurer		

APPENDIX B – RISK ASSESSMENT RESULTS

	#1	#2	#3	#4	#5	#6	#7	#8	#9	#10	Overall
Division	Public Exposure	Governance & Stakeholder Risk	Business Operations Impact	Reputation Impact	Liquidity & Negotiability	Performance Risk	Legal & Regulatory Risk	Size of Audit Unit	Revenue Impact	Budgeted Expense Risk	Likelihood / Impact Score
Public Works	54	117	55	63	27	40	54	72	126	162	770
Public Safety - Fire	54	117	99	63	27	24	30	56	70	162	702
Courts - Judicial & Justice/Municipal	54	91	55	63	63	56	54	56	70	90	652
Health & Human Services	54	91	77	63	27	0	54	56	98	126	646
Transportation	42	91	99	49	27	40	42	24	98	126	638
Sanitation	54	91	99	63	27	24	54	24	98	90	624
Recreation	54	65	77	63	45	0	30	56	70	126	586
Public Safety - Sheriff	54	91	55	63	45	0	42	72	0	162	584
Assessor	54	117	99	63	81	24	54	24	0	54	570
Community Development	54	91	99	49	45	0	30	40	70	90	568
District Attorney	54	117	99	63	27	56	18	40	0	90	564
Park Maintenance	54	65	77	49	27	24	30	40	70	126	562
Clerk-Recorder	54	39	77	35	45	72	30	24	70	90	536
Human Resources	18	117	99	21	0	72	18	24	0	162	531
Finance	18	91	99	63	27	72	54	24	0	54	502
Information Technology	18	117	99	63	27	24	18	40	0	90	496
Risk Management	42	65	99	49	0	72	54	24	0	90	495
Parks	54	65	77	49	45	24	30	56	0	90	490
Building & Safety	54	91	99	49	45	0	30	24	42	54	488

Business License	54	91	99	35	45	40	30	24	70	0	488
Engineering	54	91	99	49	0	0	42	56	0	90	481
Treasurer	54	39	99	21	81	72	18	24	0	54	462
Redevelopment	30	65	33	35	27	56	30	24	70	90	460
Library	54	65	55	63	63	0	30	40	0	90	460
Juvenile Services	42	65	77	49	27	24	30	56	0	90	460
Senior Center	54	65	99	63	0	0	54	24	42	54	455
Development Engineering	54	117	99	63	45	0	30	24	0	0	432
Planning	54	91	99	49	27	0	30	24	0	54	428
Purchasing	54	65	99	49	0	72	54	24	0	0	417
Utility Billing	54	91	77	49	0	56	30	24	0	0	381
Public Guardian	54	91	0	63	45	56	42	24	0	0	375
Code Enforcement	54	91	77	63	27	0	30	24	0	0	366
Cooperative Extension	54	65	55	63	27	0	18	24	0	0	306
	1614	2821	2706	1757	1071	1000	1194	1192	1064	2556	

Certain risks listed above do not apply to specific general risk areas and have been indicated as zero (0) for this risk assessment summary.

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Report To: Audit Committee	Meeting Date: January 29, 2019
Staff Contact: Dan Carter, Partner, Eide Bailly, LLP	
Agenda Title: For Discussion Only: To provide an a Bailly regarding the Fire Overtime Study and the Ten SRussell@carson.org)	update on agreed upon procedures performed by Eide nporary Staffing Study. (Sheri Russell,
Staff Summary: Representatives from Eide Bailly, procedures for the Fire Overtime Study and the Tem	LLP will be providing an update regarding the agreed upor porary Staffing Study.
Agenda Action: Other/Presentation	Time Requested: 10 minutes
<u>Proposed Motion</u> No Action – Discussion Only	
Board's Strategic Goal Efficient Government	
Previous Action N/A	
Background/Issues & Analysis 10/23/18 – Eide Bailly and the Audit Committee agr Overtime Study and Temporary Staffing Study.	eed upon procedures to be performed regarding the
Applicable Statute, Code, Policy, Rule or Regu N/A	<u>ulation</u>
Financial Information Is there a fiscal impact? ☐ Yes ☒ No	
If yes, account name/number:	
Is it currently budgeted? \square Yes \square No	
Explanation of Fiscal Impact: N/A	
Alternatives N/A	

Motion:	1) 2)	Aye/Nay
(Vote Recorded By)		

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