Frequently Asked Questions For Parents and Guardians

Q: How important is it for my child to get a flu shot?
A: Influenza (flu) is a serious, highly infectious viral respiratory disease. In an average flu season, about 50% of school aged children will become infected with it, causing many to miss school for several days. It is the leading cause of illness, hospitalizations, and deaths out of all of the combined vaccine preventable diseases in the United States.

Q: Will my child get the flu from the flu shot?
A: No, it is impossible to get the flu from the flu shot. The flu shot is made from killed influenza (flu) viruses. The most common side effect from the flu shot is soreness, redness and swelling at the injection site. Some people might feel a little tired, have body aches, a headache or fever, but if these problems occur, they usually last only 1 or 2 days.

Q: How effective is the flu shot?
A: The effectiveness of the flu shot depends upon how well the flu viral strains in the vaccine match the circulating flu viral strains in the community, the person’s age and the person’s health status. It takes at least two weeks after receiving a flu shot for it to provide protection. Getting a flu shot is the best protection from getting the flu and will make it less severe if you get it.

Q: Where can the rest of my family get a flu shot?
A: Carson City Health and Human Services Clinic Services (775-887-2195) provides walk-In immunization clinics on Thursdays 8:30am – 11:30 am; 1:00 pm – 4:30 pm

Q: How much does the flu shot cost?
A: If you have insurance that covers the flu vaccination, legally we must bill the insurance. If you do not have insurance or you do not have enough insurance, there is a $20 charge to cover the costs. You will not be turned away for inability to pay.

Q: How do I know if Carson City Health and Human Services is a qualified provider under my insurance plan?
A: Please contact your insurance company prior to the school immunization event. If Carson City Health and Human Services is not a qualified provider and you did not verify that information ahead of time, you may be responsible for all the charges associated with the shot.

Filling Out the Form:

Q: On my insurance/Medicaid card, where do I find the correct number to put down?
A: You can usually find the number on the top right or left of your card. For Nevada Medicaid, it will be in the middle of your card and consists of 11 digits. Your Policy ID may also be called your “ID Number” or “Member Number”.

Q: My insurance card does not have a group number. What do I do?
A: Some insurance do not have a group numbers. If you cannot find a group number on your card, you do not have to write in that section.

Q: I don’t know my child’s social security number. What do I do?
A: The social security number will allow you to access your child’s official vaccination records on Nevada’s immunization information system, izrecord.nv.gov. If you cannot find your child’s social security number, you can leave that section blank.

Q: The screening form questions ask if the person being vaccinated is “sick today”. How can I know if my child will be sick the day of the clinic?
A: Generally if your child is healthy enough to come to school, they are healthy enough to receive their flu shot. Please let your school nurse or clinical aide know if your child has a mild illness the day of the clinic so the nurses can evaluate whether or not the child should receive their flu shot.

After the flu shot

Updated: 6.17.2019
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**Q:** Why does my Explanation of Benefits (EOB) show Dr. Pintar as the provider?

A: Dr. Pintar is the doctor who oversees the Public Health Department in Carson City. Her participation is how we can do an outreach program within the schools and how we are able to bill your insurance.

**Q:** Who do I contact if I have a question about my insurance claim for the flu shot?

A: Please contact Stat Medical at 1-800-906-7828.